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[SUPPORT@CEDCOMMERCE.COM](mailto:SUPPORT@CEDCOMMERCE.COM)

## [Vendor Review and Rating]

Vendor Review And Rating is an addon for CedCommerce Multi-Vendor Marketplace extension which provides the user a facility to rate the vendor for his shop's performance on the basis of several parameters such as quality, price, value, etc. The ratings provided to the vendor will be visible on his shop page at frontend.

# Vendor Review and Rating

## User Manual

*Version - 2.0*

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## Overview

Vendor Review and Rating is an addon for CedCommerce Multi-Vendor Marketplace which provides the facility of rating the vendor for his shop's performance on the basis of several parameters such as quality, price, value, etc. The ratings provided to the vendor will be visible at frontend on Vendor Shop Page.

Since this is an addon therefore, CedCommerce Multi-Vendor Marketplace has to be installed before installing Vendor Review and Rating otherwise, this addon won't function properly.

CedCommerce Multi-Vendor Marketplace menu section in the admin panel includes a sub-menu "Vendor Review and Rating" to perform the related tasks.

## Configuration Settings

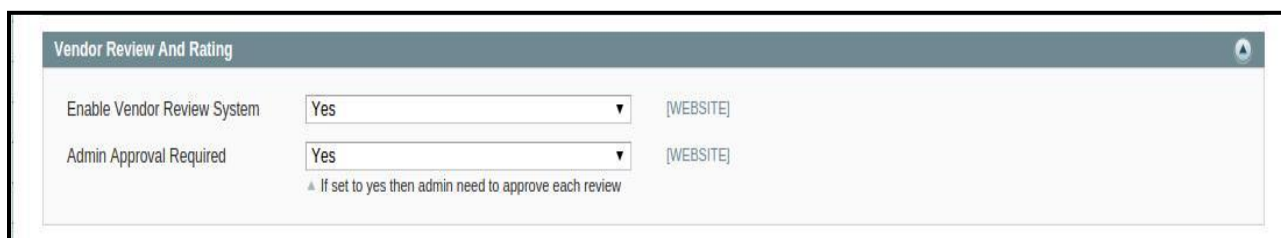
The configuration settings can be opened from **CsMarketplace > Vendor Configuration > Vendor Review and Rating tab.**

### i. Enable Vendor Review System

When set to Yes, Vendor Review and Rating addon will enable the Vendor Review and Rating module which means that this addon will be shown at frontend. If set to No, it will not be shown at frontend.

### ii. Admin Approval Required

If set to Yes, then Admin approval will be required to list the review and ratings given to vendor. Until and unless the vendor will approve the ratings, these ratings won't show up at frontend.



The screenshot shows the "Vendor Review And Rating" configuration settings. It contains two dropdown menus, both set to "Yes". The first dropdown is labeled "Enable Vendor Review System" and the second is labeled "Admin Approval Required". Both dropdowns have a "[WEBSITE]" label to their right. Below the second dropdown, there is a small note: "⚠ If set to yes then admin need to approve each review".

Vendor Review And Rating	
Enable Vendor Review System	Yes [WEBSITE]
Admin Approval Required	Yes [WEBSITE]

⚠ If set to yes then admin need to approve each review

## Manage Vendor Review

This section will display the grid having details of all the reviews that have been added from frontend. The reviews that will be approved by the admin will only be visible at frontend, if admin approval is required. The grid is filterable and can be filtered on the basis of Id, Vendor Name, Customer Name, Review Subject, Review Description and Review Status.

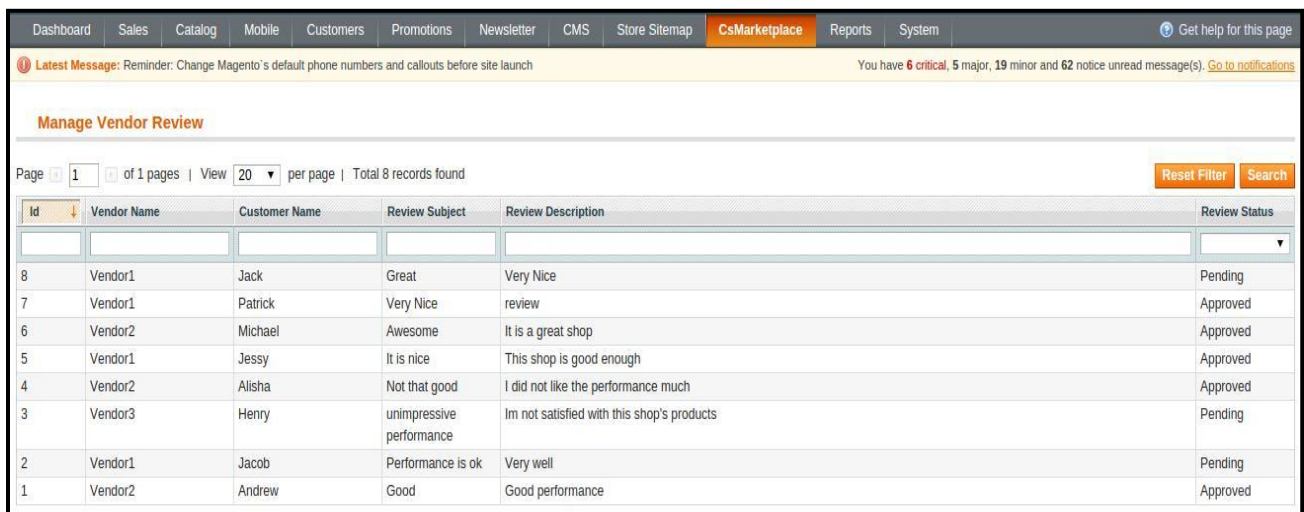
To open this page, **CsMarketplace > Vendor Review and Rating > Manage Review** has to be selected.

### i. Edit Review Item

The Review Item can be edited by directly clicking on the Review Item that is to be edited to open the “Edit Review Item” page. The details to be edited can be entered here and the status of the review can also be changed from here. After editing all the details, “Save Review Item” button should be clicked to save the review item.

### ii. Delete Review Item

The Review Item can be deleted by going on the “Edit Review Item” page and clicking on the “Delete” button.

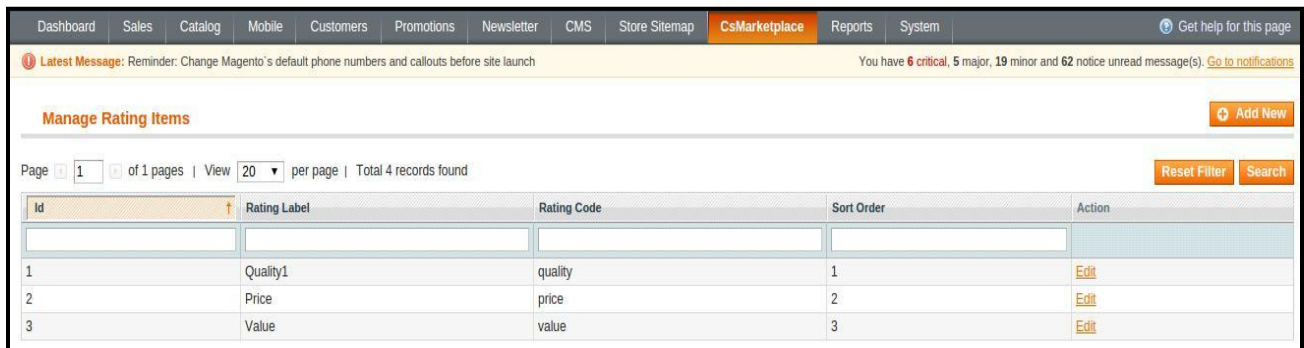


Id	Vendor Name	Customer Name	Review Subject	Review Description	Review Status
8	Vendor1	Jack	Great	Very Nice	Pending
7	Vendor1	Patrick	Very Nice	review	Approved
6	Vendor2	Michael	Awesome	It is a great shop	Approved
5	Vendor1	Jessy	It is nice	This shop is good enough	Approved
4	Vendor2	Alisha	Not that good	I did not like the performance much	Approved
3	Vendor3	Henry	unimpressive performance	Im not satisfied with this shop's products	Pending
2	Vendor1	Jacob	Performance is ok	Very well	Pending
1	Vendor2	Andrew	Good	Good performance	Approved

## Manage Rating

This section will display the rating items that have been added by the admin by clicking on the “Add New” button. The rating items being added will be visible in the “Manage Rating Items” grid. This grid is also a filterable grid and can be filtered on the basis of Id, Rating Label, Rating Code and Sort Order.

To open this page, **CsMarketplace > Vendor Review and Rating > Manage Rating** option has to be selected.



Id	Rating Label	Rating Code	Sort Order	Action
1	Quality1	quality	1	<a href="#">Edit</a>
2	Price	price	2	<a href="#">Edit</a>
3	Value	value	3	<a href="#">Edit</a>

### i. Add New

To add a new rating item, “Add New” button at the top right corner has to be clicked.

#### i. Rating Name

The name of the item can be given here like quality, price, etc.

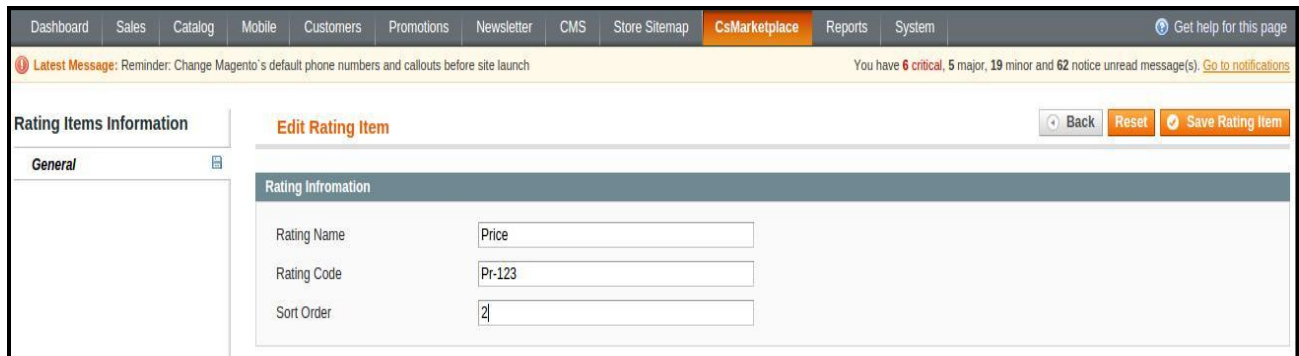
#### ii. Rating Code

The code of the rating item can be given here which should be unique for every rating item otherwise an error will be displayed.

#### iii. Sort Order

The sort order i.e. the order of display of the rating item can be given here.

After entering all the fields, the “Save Rating Item” button should be clicked to save the rating item.



## ii. Edit Rating

To edit the rating item, “Edit” link under the “Action” column in the “Manage Rating Items” grid can be clicked to edit the Rating Item. The “Edit Rating Item” page will appear.

### i. Rating Name

The name of the rating item can be edited or new name can be added here.

### ii. Rating Code

The code of the rating item can be edited or new code can be entered from here but that should be a unique code.

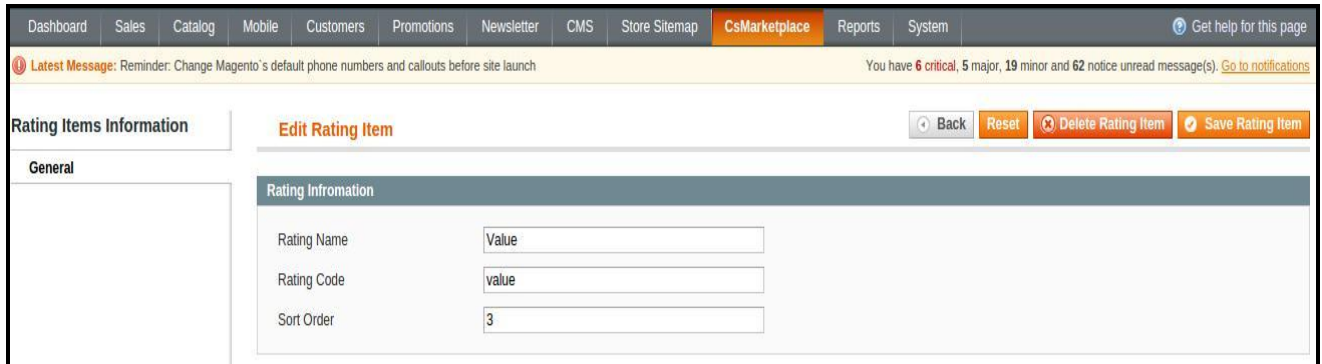
### iii. Sort Order

The sort order of the rating item can be edited from here.

After editing the details of the rating item, “Save Rating Item” button should be clicked to save the details of the edited rating item.

## iii. Delete Rating Item

The rating item can be deleted by opening the “Edit Rating Item” page and clicking the “Delete Rating Item” button.



The screenshot displays the 'CsMarketplace' section of the admin dashboard. At the top, there is a navigation menu with options like Dashboard, Sales, Catalog, Mobile, Customers, Promotions, Newsletter, CMS, Store Sitemap, CsMarketplace (highlighted), Reports, and System. A notification bar below the menu states: 'Latest Message: Reminder: Change Magento's default phone numbers and callouts before site launch' and 'You have 6 critical, 5 major, 19 minor and 62 notice unread message(s). Go to notifications'. The main content area is titled 'Rating Items Information' and includes an 'Edit Rating Item' form. The form has a 'General' tab selected and contains the following fields:

Rating Information	
Rating Name	<input type="text" value="Value"/>
Rating Code	<input type="text" value="value"/>
Sort Order	<input type="text" value="3"/>




At the top right of the form, there are four buttons: 'Back', 'Reset', 'Delete Rating Item', and 'Save Rating Item'.

## Review & Ratings on Marketplace Page

The marketplace page at frontend displays the ratings where the name of the vendor's shop is listed. The ratings are displayed between the Vendor's Shop Name and the "Go to Shop" link in the grid.




CsMarketplace





PLACE YOUR MARKET  
PLACE BANNER HERE !

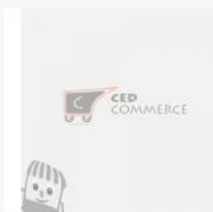
CEDCOMMERCE is a leading solution provider for web based applications. The Company has been promoted by highly experienced professionals dedicated to provide high quality IT solutions. We provide values to the product with applied quality process. We define, design and deliver IT solutions to our clients which help them to become front runner up in there domain. With CEDCOMMERCE, clients are assured of a transparent business partner, world-class processes, speed of execution and the power to stretch their IT budget by leveraging the global delivery model that CEDCOMMERCE pioneered. Our services includes a range of preliminary to enterprise level solutions. CEDCOMMERCE provides consultancy, design, development, maintenance and customization for your existing business applications.

2 Item(s) Show  per page

View as: [Grid](#) [List](#) Sort By  

 <p><b>Vj Shop</b> ★★★★★ <a href="#">Go to Shop</a></p>	 <p><b>Jimmy shop</b> ★★★★★ <a href="#">Go to Shop</a></p>		
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### VENDOR PROFILE



**Vj shop**

Tel: 987665543245  
 Email: vendor1@demo.com  
 Company: Vj Group  
 Representative: Vendor 1  
 Address: 1/14 f  
 Vendor Since: 16 day(s)  
 Find us on Facebook  
 Follow us on Twitter

## PLACE YOUR BANNER HERE !









hello all

### Vendor Products

5 Item(s) Show 9 per page

View as: [Grid](#) [List](#) Sort By: [Position](#)

 <b>CS MarketPlace Basic C2</b> \$199.00 <a href="#">Add to Cart</a> <a href="#">Add to Wishlist</a> <a href="#">Add to Compare</a>	 <b>CS MarketPlace Basic C2</b> Regular Price: <del>\$599.00</del> <b>Special Price \$239.00</b> <a href="#">Add to Cart</a> <a href="#">Add to Wishlist</a> <a href="#">Add to Compare</a>	 <b>CS MarketPlace Basic C2</b> \$200.00 <a href="#">Add to Cart</a> <a href="#">Add to Wishlist</a> <a href="#">Add to Compare</a>	 <b>CS MarketPlace Basic C2</b> Regular Price: <del>\$599.00</del> <b>Special Price \$10.00</b> <a href="#">Add to Cart</a> <a href="#">Add to Wishlist</a> <a href="#">Add to Compare</a>
 <b>CS MarketPlace Basic C2</b> Regular Price: <del>\$599.00</del> <b>Special Price \$343.00</b> <a href="#">Add to Cart</a> <a href="#">Add to Wishlist</a> <a href="#">Add to Compare</a>			

### SHOP BY

**CATEGORY**

[Sub Category Required\(dgkps\)](#) (0)

[Sub Category Required\(opoqx\)](#) (0)

### VENDOR REVIEW & RATING

**Average Rating**

★★★★★

[Add Your Review](#)



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**i. Add Your Review**

The logged in customer will be able to view the “Add Your Review” link in the “Vendor Review and Rating” section, clicking on which will display the review form and rating options with the already available ratings. After filling these options and clicking on “Submit Review” button, the review will be submitted. When the review gets approved by the admin then it will be visible at frontend.

If the Vendor himself will be logged in then he won’t be able to see the review and ratings form as the Vendor can’t rate himself. Only the customers visiting the Vendor Shop Page will be able to see that link.

**VENDOR PROFILE**

**Vj Shop**

Representative Vendor1

Vendor Since: 15 day(s)

Find us on Facebook

Follow us on Twitter

**VENDOR REVIEW & RATING**

Average Rating

★★★★★

[Add Your Review](#)

✔ Your review has been submitted for approval

### Customer Reviews

3 Item(s) Show 10 per page

Review by abcd

Quality1 ★★★★★

Price ★★★★★

Value ★★★★★

abcd ★★★★★

abcd comment (Posted on 7/2/2015)

Review by abcd test

Quality1 ★★★★★

Price ★★★★★

Value ★★★★★

abcd ★★★★★

abcd comment (Posted on 7/2/2015)

Review by abcd

Quality1 ★★★★★

Price ★★★★★

Value ★★★★★

abcd ★★★★★

abcd first test comment (Posted on 7/2/2015)

3 Item(s) Show 10 per page

### Write Your Own Review & Rating

**You're reviewing for : mudit**

**How do you rate this vendor ? \***

	1 star	2 stars	3 stars	4 stars	5 stars
Quality1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Price	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Value	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Nickname \*

Summary of Your Review \*

Review \*



## Support

If you need support or have questions directly related to Vendor Review and Rating Addon, please use our Online Message Form to contact our support team or send us an email at [support@cedcommerce.com](mailto:support@cedcommerce.com)

Best Regards,  
CedCommerce Team