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## **[Vendor Product Review and Rating Addon]**

Vendor Product Review and Rating addon for CedCommerce Multi-Vendor Marketplace extension for Magento® provides the vendors a facility to manage the review and rating for their products. A customer writes reviews for the product and rates the product on the basis of rating parameters like Quality, Price and Value etc.

# Vendor Product Review and Rating

## User Manual

*Version - 1.0*

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## Overview

Vendor Product Review and Rating addon for CedCommerce Multi-Vendor Marketplace provides the vendors a facility to manage the reviews and ratings written for their products by the customer on the basis of several parameters such as quality, price, value, etc.

Left navigation section in the vendor panel includes a sub-menu “Product Review and Rating” to perform the related tasks.

Since this is an addon therefore, CedCommerce Multi-Vendor Marketplace has to be installed before installing Vendor Product Review and Rating otherwise, this addon won't function properly.

## Configuration Settings

The configuration settings can be opened from **CsMarketplace > Vendor Configuration > General tab**.

### i. Enable Vendor Product Review System

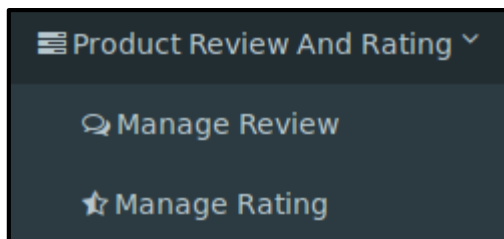
When set to Yes, Vendor Product Review and Rating addon will be enabled which means that this addon will be shown at frontend. If set to No, it will not be shown at frontend.

Enable Vendor Product Review System	Yes	[WEBSITE]
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### ii. Product Review & Rating

This section on the Vendor panel has two options: -

- a) Manage Review
- b) Manage Rating



## Manage Vendor Product Review

This section will display the grid having details of all the product reviews that have been added from frontend. The reviews that will be approved by the admin or vendor will only be visible at frontend on the product view page of that particular product. The grid is filterable and can be filtered on the basis of Id, Created On, Status, Title, Nickname, Review, Visible in, Type, Product Name and Description.

To open this page, **Vendor Panel > Vendor Product Review and Rating > Manage Review** has to be selected.

### i. Edit Review Item

The Review Item can be edited by directly by clicking on the “Edit link” under the Action column for the Review Item that is to be edited to open the “Edit Review Item” page. The details to be edited can be entered here and the status of the review can also be changed from here. After editing all the details, “Save Review Item” button should be clicked to save the review item.

## Manage Product Review

Page Go to Previous page  Go to Previous page of 1 pages | View  per page | Total 4 records found [Reset Filter](#) [Search](#)

Select All | Unselect All | Select Visible | Unselect Visible 0 items Actions  [Submit](#)

selected

ID	Created On	Status	Title	Nickname	Review	Visible In	Type	Product Name	Product SKU	Action
<input type="checkbox"/>	3 Aug 4, 2016 2:38:11 PM	Pending	nice product	Mike	this is a nice product. Satisfied with the qua...	Main Website Main Website Store Default Store View	Customer	test prod	1211	<a href="#">Edit</a>
<input type="checkbox"/>	4 Aug 4, 2016 7:23:34 PM	Pending	good product	Jimmy	this is a good product but product quality coul...	Main Website Main Website Store Default Store View	Customer	John simple	sns2	<a href="#">Edit</a>
<input type="checkbox"/>	5 Aug 8, 2016 10:09:45 AM	Pending	Loved the product	Shane Michelle	Best product in this price range. Loved the	Main Website Main Website Store Default	Customer	test prod	1211	<a href="#">Edit</a>

**ii. Delete Review Item**

To delete a review, click on the edit link under action column in “Manage Review Grid” and then click on the delete button.

Multiple reviews can be deleted using the mass action. To delete multiple reviews, check the review and select delete from actions drop down and click submit.

**EDIT REVIEW NICE PRODUCT**

BACK
SAVE
DELETE

**Product** test prod

**Posted By** p[redacted] a [redacted]@email.com

**Summary Rating** ★★★★☆

**Detailed Rating\***

1 star 2 stars 3 stars 4 stars 5 stars

**Quality**

**Price**

**Status** Pending

**Nick Name\*** Mike

**Summary Of Review\*** nice product

**Review**

this is a nice product. Satisfied with the quality

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## Manage Product Review

Page Go to Previous page 1 Go to Previous page of 1 pages | View 20 per page | Total 4 records found

Reset Filter
Search

Select All | Unselect All | Select Visible | Unselect Visible 2 items

Actions
Delete
Submit

selected

ID	Created On	Status	Title	Nickname	Review	Visible In	Type	Product Name	Product SKU	Action	
<input checked="" type="checkbox"/>	3	Aug 4, 2016 2:38:11 PM	Pending	nice product	Mike	this is a nice product. Satisfied with the qua...	Main Website Main Website Store Default Store View	Customer	test prod	1211	<a href="#">Edit</a>
<input checked="" type="checkbox"/>	4	Aug 4, 2016 7:23:34 PM	Pending	good product	Jimmy	this is a good product but product quality coul...	Main Website Main Website Store Default Store View	Customer	John simple	sns2	<a href="#">Edit</a>

## Manage Product Rating

This section will display the rating items that have been added by the admin from admin panel. The rating items being added will be visible in the "Manage Rating Items" grid. This grid is also a filterable grid and can be filtered on the basis of Id, Rating Label and Sort Order.

To open this page, **Vendor Panel > Product Review and Rating > Manage Rating** option has to be selected.

## Manage Product Rating

Page 1 of 1 pages | View 20 per page | Total 2 records found

Reset Filter
Search

ID	Rating Name	Sort Order	Action
1	Quality	0	<a href="#">Edit</a>
3	Price	0	<a href="#">Edit</a>

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### i. Edit Rating

To edit the rating item, “Edit” link under the “Action” column in the “Manage Rating Items” grid can be clicked. The “Edit Rating Item” page will appear. Here vendor can decide which ratings to be displayed when a customer is rating his products.

#### i. Default Value

The name of the rating item is displayed here. This field is read only and vendor cannot edit it.

#### ii. Visible In

Under this field all the websites & stores are listed and vendor can decide the stores in which rating is to be displayed. Only allowed rating items are displayed when a customer is rating the product of vendor.

**EDIT RATING QUALITY**

BACK
SAVE

**Default Value** Quality

**Visible In** 
 Main Website  
 Main Website Store  
 Default Store View  
 store 2

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## Review & Rating on Product Page

The product page at frontend displays the ratings done by customer and approved by vendor or admin. The ratings are displayed on the page which appears on clicking the “Be The First One to Review/Add Your Review” link.

### Customer Reviews

1 Item(s) Show 10 per page

[nice product](#) Review by Mike

Quality ★★★★★

Price ★★★★★

this is a nice product. Satisfied with the qulaity (Posted on 8/4/2016)

1 Item(s) Show 10 per page

## Support

If you need support or have questions directly related to Vendor Product Review and Rating Addon, please use our Online Message Form to contact our support team or send us an email at [support@cedcommerce.com](mailto:support@cedcommerce.com)

Best Regards,  
CedCommerce Team