



© CedCommerce. All rights reserved.

SUPPORT@CEDCOMMERCE.COM

[Jet Prestashop Integration]

CedCommerce Jet-Prestashop Integration synchronizes the inventory, price and other details for product creation & its management between Prestashop store with Jet.com. The smooth harmonization is established with help of Jet.com REST API.

Jet-Prestashop Integration

User Manual

Version – 0.0.2

Table of Contents

Overview	4
Configuration Settings	4
Jet Dashboard	7
Jet API.....	8
Create Jet Categories	9
Manage Jet Attributes	14
Map Jet Attributes	14
Assign Category To Product	15
Add Jet Specific Data to Products	17
Mass Upload Product	20
Archive/Close Product.....	20
Reopen/Enable/Unarchive product	21
Shipping Exception	21
Return Exception	21
Upload Product Relationships.....	22
View Jet Product Related Information	23
View Jet Order.....	23
View Failed Import Jet Orders	27
Jet Return	28
Jet Refund	29
Settlements.....	32
Cron Status.....	33
Support.....	33

Overview

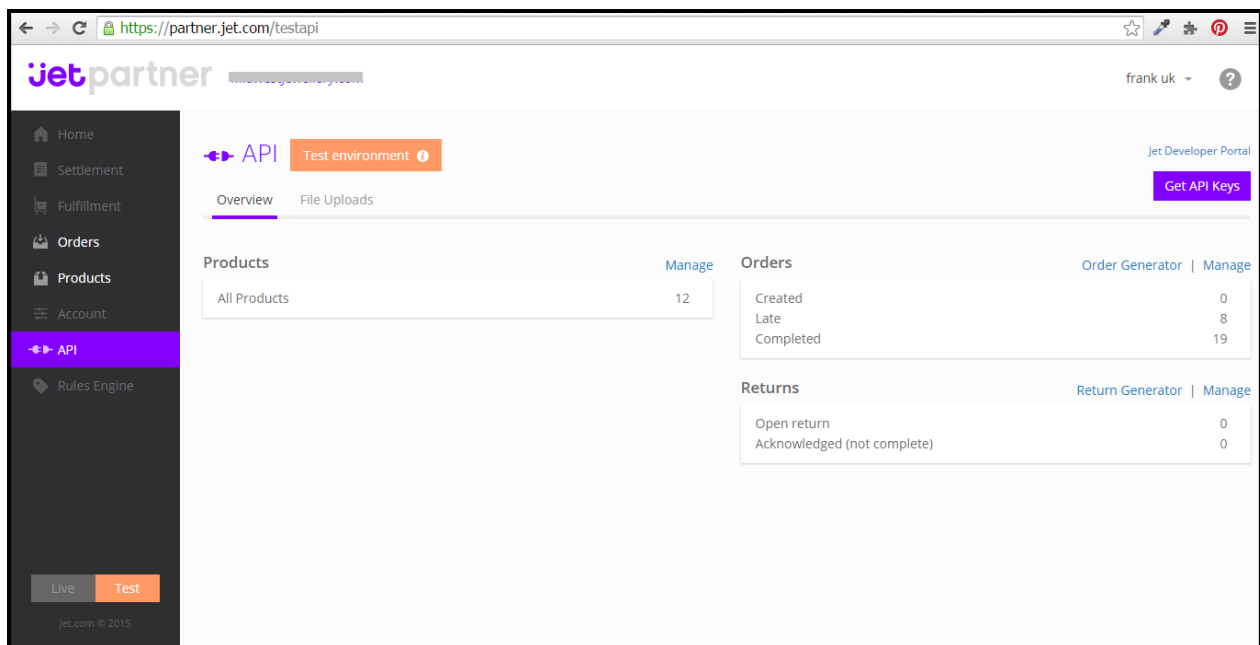
Jet-Prestashop Integration, an extension by CedCommerce, establishes a synchronization of inventory, price, other details for product creation and its management between Prestashop store and Jet.com. The smooth harmonization is established with help of Jet.com REST API.

This extension provides various key features: -

- User friendly interface delivers bulk management (product upload, product close, product open).
- Maps single Prestashop store to Jet.com with a multiple Fulfillment node.
- Imports Jet.com orders to convert it into regular Prestashop Orders & Shipments.
- Admin can manage returns & refunds of jet products from admin panel.

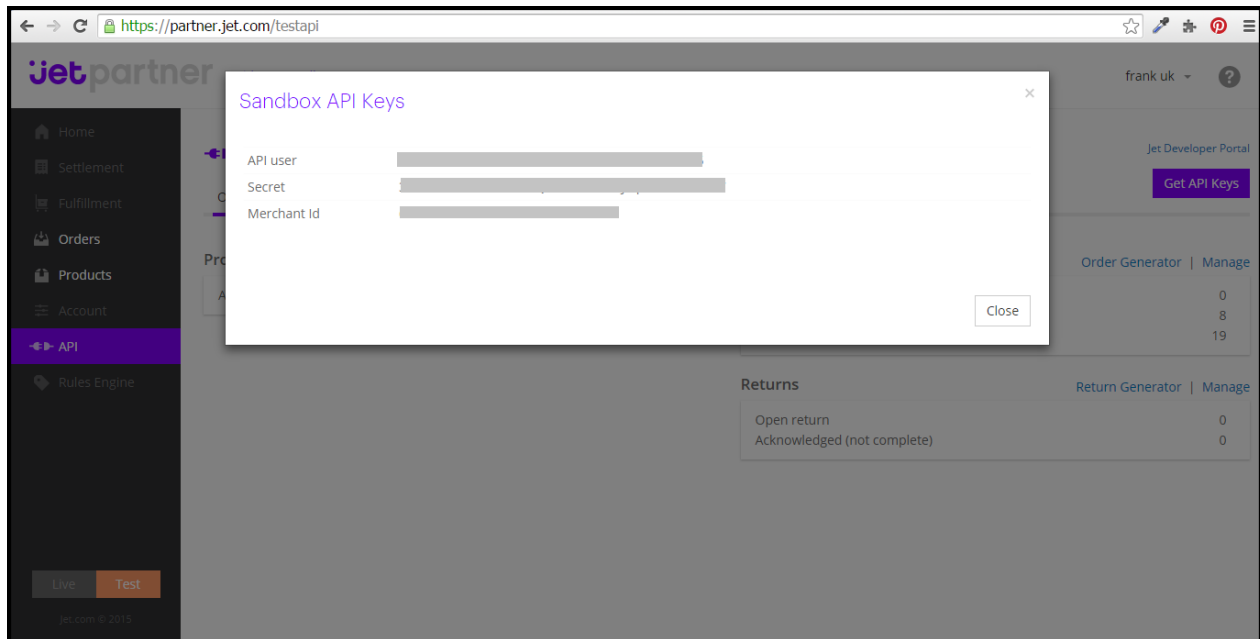
In this extension, currently we have provided support for Prestashop **Standard** products which means only **Standard** products can be uploaded to Jet.com

Configuration Settings

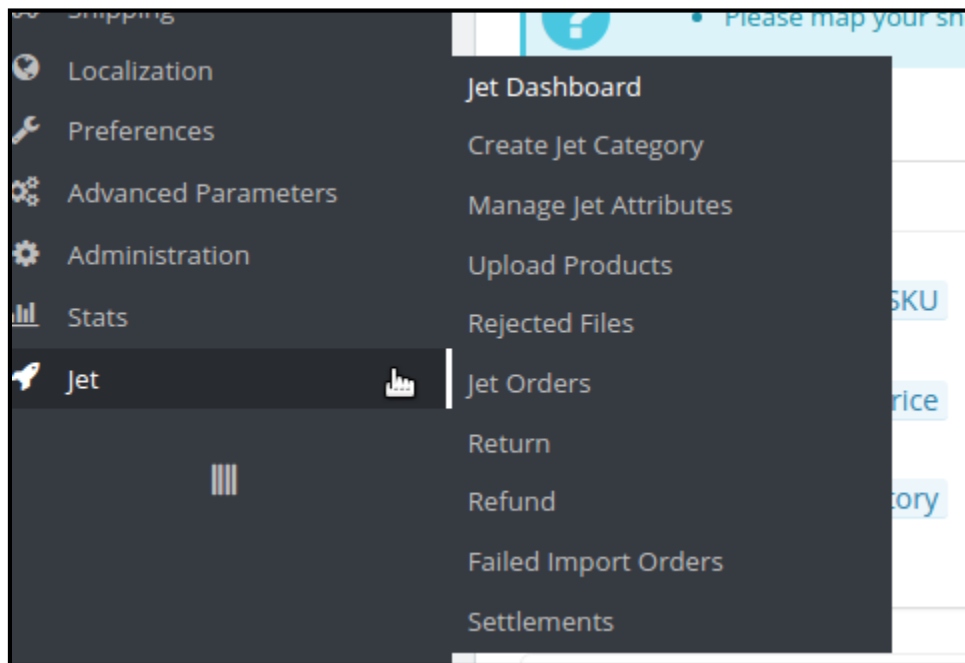


The screenshot shows the Jet Partner API interface in a web browser. The URL is <https://partner.jet.com/testapi>. The interface includes a sidebar with navigation links: Home, Settlement, Fulfillment, Orders, Products, Account, API (highlighted), and Rules Engine. The main content area is titled 'API' and has a 'Test environment' button. It contains three sections: 'Products' with a 'Manage' link and a count of 12; 'Orders' with a table showing 'Created' (0), 'Late' (8), and 'Completed' (19) orders, and an 'Order Generator | Manage' link; and 'Returns' with a table showing 'Open return' (0) and 'Acknowledged (not complete)' (0) returns, and a 'Return Generator | Manage' link. A 'Get API Keys' button is visible in the top right corner. The footer shows 'Jet.com © 2015'.

In order to obtain the Jet API key, Jet Secret key and Fulfillment Node Id the merchant needs to go to <https://partner.jet.com/> and login to his account and get API credentials.

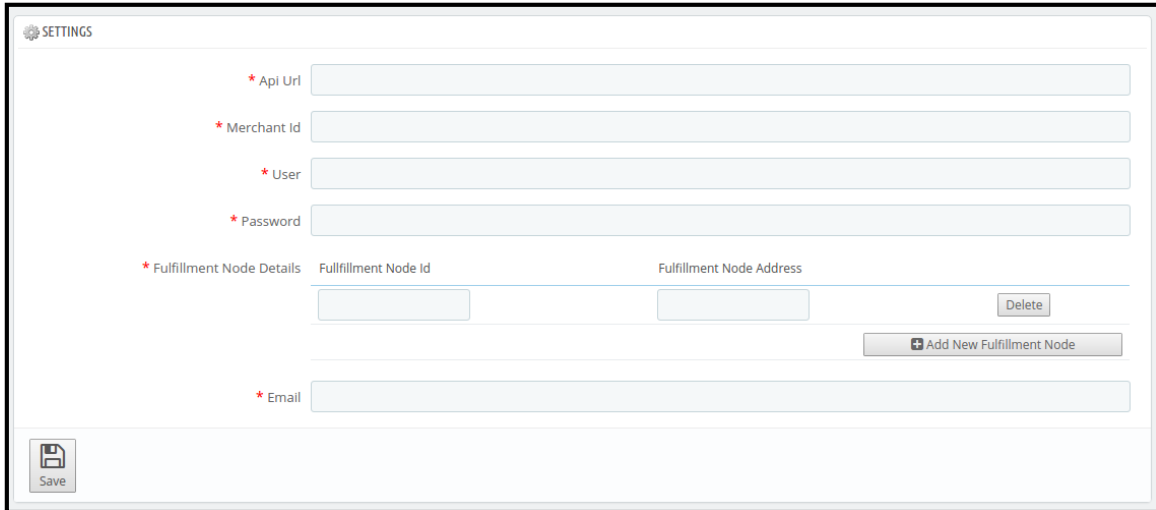


To configure the settings, you need to click on **Jet > Configuration**.

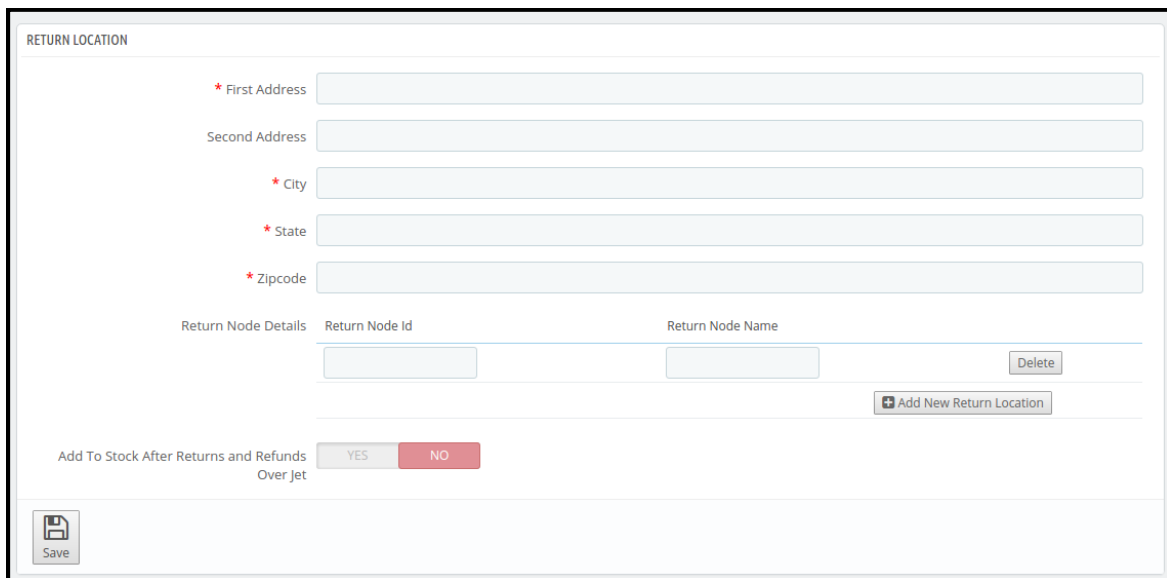


Mandatory Fields for API Integration:

Add the details of the fields at Jet Partner Portal and merchant id and fulfillment node id generated there.



In the **Return Location**, the merchant needs to enter the address where product has to be returned if any return is generated for completed orders. Also add details of return node that was generated at Jet Partner Portal.



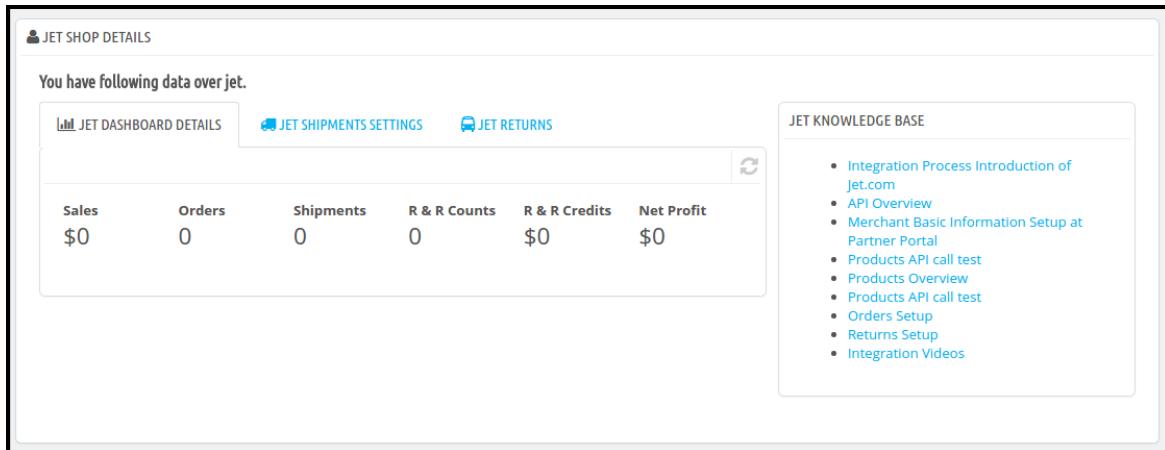
In the **Prestashop Customer Detail** section, the merchant needs to enter details. If the “**Auto acknowledge**” field is set to “Yes” then all the orders created from jet.com will get automatically acknowledged. Otherwise, the merchant needs to acknowledge the order manually. In jet.com,

every order must be acknowledged within 15 minutes from the time of order creation. If you set “**Auto acknowledge**” field to “No” then you need to manually acknowledge the order within 15 minutes. Similarly, there can be few jet orders that cannot be imported over prestashop site, such orders are received in jet Failed Import Order, these could be out of stock product, or sku archived/deleted products etc. In such a situation merchant needs to reject the order over jet, inform jet that order cannot be fulfilled within 15 minutes. So merchant can set “**Auto Reject**” order to reject the failed orders, else merchant can manually reject from **Failed Orders Details**.

These configurations are mandatory to set before integrating Prestashop store with jet.com and this should be the first step after installing the extension on your site.

Jet Dashboard

Jet Dashboard is a panel provided for ease of merchants, to analyze and filter details for their site.



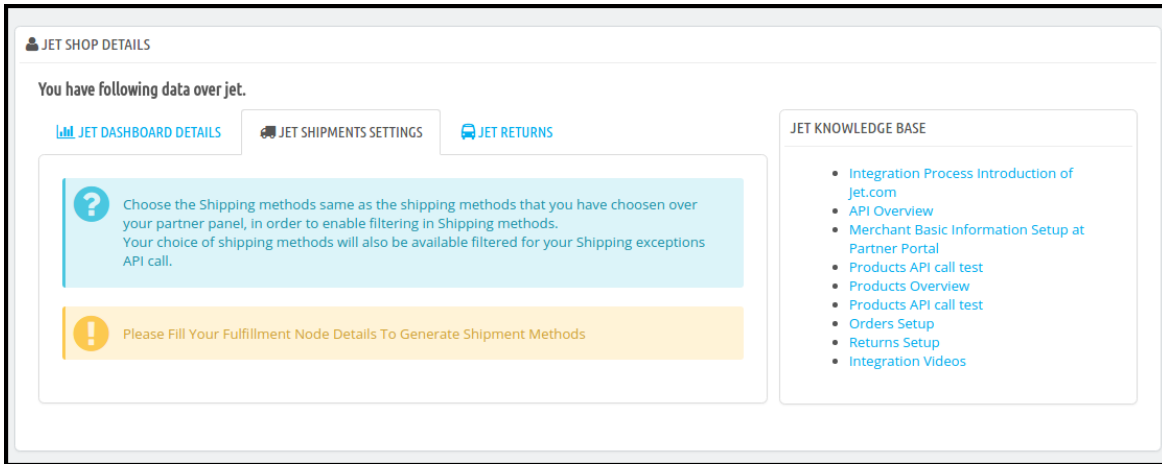
The screenshot displays the 'JET SHOP DETAILS' dashboard. It features a header with the title 'JET SHOP DETAILS' and a sub-header 'You have following data over jet.'. Below this, there are three tabs: 'JET DASHBOARD DETAILS' (selected), 'JET SHIPMENTS SETTINGS', and 'JET RETURNS'. The main content area shows a table with the following data:

Sales	Orders	Shipments	R & R Counts	R & R Credits	Net Profit
\$0	0	0	0	\$0	\$0

On the right side of the dashboard, there is a 'JET KNOWLEDGE BASE' section with a list of links:

- Integration Process Introduction of Jet.com
- API Overview
- Merchant Basic Information Setup at Partner Portal
- Products API call test
- Products Overview
- Products API call test
- Orders Setup
- Returns Setup
- Integration Videos

After the merchant has installed the module he can see the Jet dashboard with default null values. Jet dashboard Details show the explicit detail of orders and returns on jet.com.



JET SHOP DETAILS

You have following data over jet.

[JET DASHBOARD DETAILS](#) **JET SHIPMENTS SETTINGS** [JET RETURNS](#)

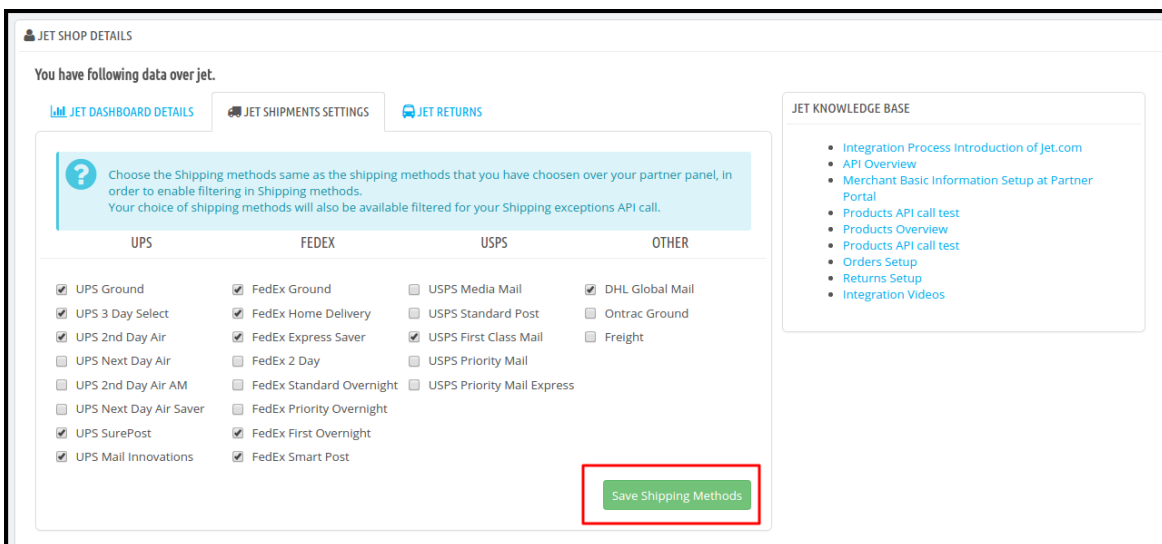
JET KNOWLEDGE BASE

- Integration Process Introduction of jet.com
- API Overview
- Merchant Basic Information Setup at Partner Portal
- Products API call test
- Products Overview
- Products API call test
- Orders Setup
- Returns Setup
- Integration Videos

Choose the Shipping methods same as the shipping methods that you have chosen over your partner panel, in order to enable filtering in Shipping methods. Your choice of shipping methods will also be available filtered for your Shipping exceptions API call.

Please Fill Your Fulfillment Node Details To Generate Shipment Methods

Initially Jet Shipments Settings do only notify merchant to fill **fulfillment node** details. But after the merchant has filled his fulfillment Id and other details in configuration settings. He can view his shipment options here.



JET SHOP DETAILS

You have following data over jet.

[JET DASHBOARD DETAILS](#) **JET SHIPMENTS SETTINGS** [JET RETURNS](#)

JET KNOWLEDGE BASE

- Integration Process Introduction of jet.com
- API Overview
- Merchant Basic Information Setup at Partner Portal
- Products API call test
- Products Overview
- Products API call test
- Orders Setup
- Returns Setup
- Integration Videos

Choose the Shipping methods same as the shipping methods that you have chosen over your partner panel, in order to enable filtering in Shipping methods. Your choice of shipping methods will also be available filtered for your Shipping exceptions API call.

UPS	FEDEX	USPS	OTHER
<input checked="" type="checkbox"/> UPS Ground	<input checked="" type="checkbox"/> FedEx Ground	<input type="checkbox"/> USPS Media Mail	<input checked="" type="checkbox"/> DHL Global Mail
<input checked="" type="checkbox"/> UPS 3 Day Select	<input checked="" type="checkbox"/> FedEx Home Delivery	<input type="checkbox"/> USPS Standard Post	<input type="checkbox"/> Ontrac Ground
<input checked="" type="checkbox"/> UPS 2nd Day Air	<input checked="" type="checkbox"/> FedEx Express Saver	<input checked="" type="checkbox"/> USPS First Class Mail	<input type="checkbox"/> Freight
<input type="checkbox"/> UPS Next Day Air	<input type="checkbox"/> FedEx 2 Day	<input type="checkbox"/> USPS Priority Mail	
<input type="checkbox"/> UPS 2nd Day Air AM	<input type="checkbox"/> FedEx Standard Overnight	<input type="checkbox"/> USPS Priority Mail Express	
<input type="checkbox"/> UPS Next Day Air Saver	<input type="checkbox"/> FedEx Priority Overnight		
<input checked="" type="checkbox"/> UPS SurePost	<input checked="" type="checkbox"/> FedEx First Overnight		
<input checked="" type="checkbox"/> UPS Mail Innovations	<input checked="" type="checkbox"/> FedEx Smart Post		

Save Shipping Methods

Note: Module cannot validate or verify Selected Shipment Details over jet.com with Selected Shipment Details of merchant over jet partner panel. Hence, merchant must sincerely match the same options so that filtering is applicable.

Jet API

To integrate Prestashop store with jet.com the merchant needs to enable all the API's with jet.com. After a merchant has created its products for jet, the merchant needs to enable the product API (s), test and understand shops coordination with jet, and then move to order and

return API.

SETUP API

Please complete the following steps to activate your account. All schema information are here.

?

Please map your shop categories with jet browser node id or create new category specific to Jet's browser node ID

Authorize your API calls

1. ENABLE PRODUCT API

Select A Sample Product

Send Merchant SKU

SEND

Send Price

SEND

Send Inventory

SEND

3. ENABLE RETURN

Enable Return Api

RETURN GENERATOR

Complete Return

SEND

2. ENABLE ORDER API

Click To Create Order

ORDER GENERATOR

Acknowledge Order

SEND

Ship Order

SEND

Enable Cancele Order Api

ORDER GENERATOR

Cancele Order

SEND

Create Jet Categories

To upload a product on jet.com, the product must be assigned to a jet category. The merchant needs to create or map their shop category with a jet category. We can achieve this through three different ways;

1. Select the desired categories from jet category tree and click '**Create as new**' Button. In order to create selected categories as new categories over your site. Under Jet.com as their root categories.

CATEGORIES ON JET

CREATE AS NEW

☐ Books & Other Media (1000000)

☐ Baby (2000000)

☐ Appliances (3000000)

☐ Automotive Parts & Accessories (4000000)

☐ Arts, Crafts & Hobbies (5000000)

☐ Art Supplies (5000001)

☒ Art Paper(5000002)

☒ Boards & Canvas(5000003)

☒ Drawing Supplies(5000004)

☒ Painting Supplies(5000005)

☐ Beading & Jewelry-Making (5000006)

☒ Bead Looms(5000007)

☐ Beading Cords & Threads(5000008)

☒ Beading Hardware(5000009)

☐ Beading Kits(5000010)

☐ Beading Supplies(5000011)

☒ Beading Tools(5000012)

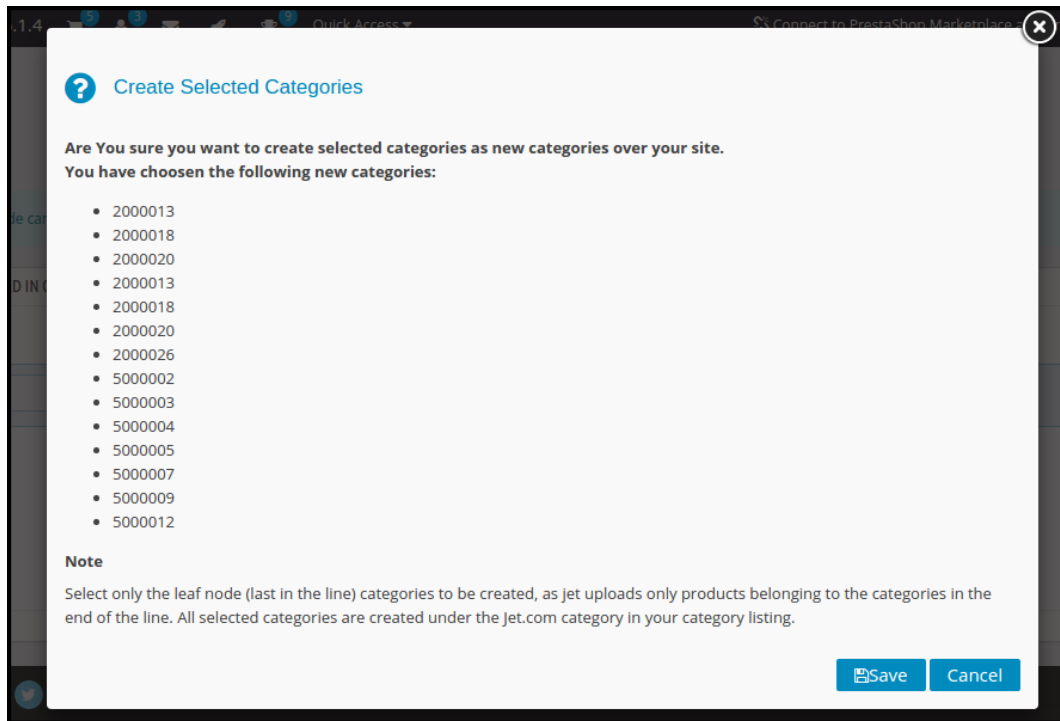
☐ Beads & Bead Assortments(5000013)

☐ Braiding & Kumihimo Supplies(5000014)

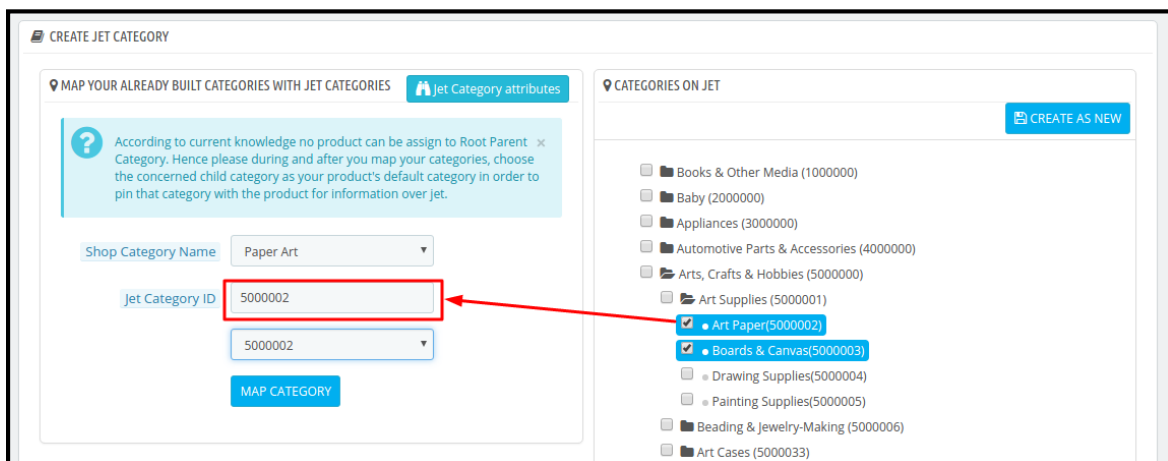
☐ Casting Machines(5000015)

☐ Casting Metals(5000016)

You can see the list of selected Categories that you are about to create and confirm the selection.



2. **Map** your pre-created **shop categories** with one of jet categories by selecting the desired categories from the Jet category tree. The selected category Id will be visible in the '**Jet Category Id**' Drop Down. Select the respective '**Shop Category Name**' and '**Jet Category Id**' and click '**Map Category**' in order to map the category. You will see the notification that the category is mapped, and will also be able to see these categories in the above table.



3. Also you can directly create the categories in bulk and with same parent-child relationship with the help of a csv file having all the categories that have to be created in Prestashop.

CREATE NEW CATEGORIES FOR JET USING CSV FILE

FIRSTLY YOU NEED TO DOWNLOAD SAMPLE JET CATEGORY CSV

[DOWNLOAD CSV FORMAT](#)

[Create from sample CSV](#)

[Create from Excel files](#)

Sample Csv File

NOW YOU NEED TO UPLOAD SELECTED CATEGORY CSV FILE THAT YOU WANT TO CREATE.

[Browse CSV File](#)

[Choose File](#)
No file chosen

[CREATE CATEGORY](#)

Upload Your CSV

The **CSV** file to be uploaded should follow the given format: -

	A	B	C	D	E	F	G	H
1	Id	Name	ParentId	Active	Retired	Path	Level	
2	1000000	Books & Other Media		TRUE	FALSE	Books & Other Media	0	
3	1000001	Books - Arts & Entertainment	1000000	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment	1	
4	1000002	Architecture	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Architecture	2	
5	1000003	Business of Art	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Business of Art	2	
6	1000004	Collections, Catalogs & Exhibitions	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Collections, Catalogs & Exhibitions	2	
7	1000005	Comics	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Comics	2	
8	1000006	Decorative Arts & Design	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Decorative Arts & Design	2	
9	1000007	Drawing	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Drawing	2	
10	1000008	Fashion	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Fashion	2	
11	1000009	Graphic Design	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Graphic Design	2	
12	1000010	Graphic Novels	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Graphic Novels	2	
13	1000011	History & Criticism	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment History & Criticism	2	
14	1000012	History & Price Guides	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment History & Price Guides	2	
15	1000013	Humor	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Humor	2	
16	1000014	Individual Artists	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Individual Artists	2	
17	1000015	Manga	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Manga	2	
18	1000016	Movies	1000001	TRUE	FALSE	Books & Other Media Books - Arts & Entertainment Movies	2	

These column headings should be kept exactly same while creating your own csv file.

While creating your own csv, it is important to keep in mind that, if you are creating a second level category then its parent level categories should also be mentioned along-with their ids in the csv file. If not 0th level category, then atleast 1st level category must be mentioned in the csv along-with its parent id in the csv file.

For example:

Grocery (0th level) is the parent of Beverages (1st level) and Beverages is the parent category of Cocktail Mixers (2nd level). Therefore, to add any 2nd level category merely defining it in the csv is not enough. Its parent level categories should also be defined. This is done because for 2nd level category its parent category (1st level) could be obtained by its parent id but for the 1st level parent category its corresponding 0th level parent category cannot be obtained because there is parent id as 1st level category is not even defined. Therefore, defining at least 1st level parent category is necessary.

	A	B	C	D	E	F	G
1	ID	Name	ParentId	Active	Retired	Path	
2	15000000	Grocery		TRUE	FALSE	Grocery	0
3	15000001	Beverages	15000000	TRUE	FALSE	Grocery Beverages	1
4	15000002	Cocktail Mixers	15000001	TRUE	FALSE	Grocery Beverages Cocktail Mixers	2
5	15000006	Energy Drinks	15000001	TRUE	FALSE	Grocery Beverages Energy Drinks	2
6	15000007	Flavoring Syrups	15000001	TRUE	FALSE	Grocery Beverages Flavoring Syrups	2
7	15000057	Condiments, Pickles & Relishes	15000000	TRUE	FALSE	Grocery Condiments, Pickles & Relishes	1
8	15000083	Dessert Syrups & Sauces	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Dessert Syrups & Sauces	2
9	15000085	Dried Seaweed & Nori	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Dried Seaweed & Nori	2
10	15000091	Leaveners & Yeasts	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Leaveners & Yeasts	2
11	15000094	Nuts & Seeds	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Nuts & Seeds	2
12	15000108	Gourmet Gifts	15000000	TRUE	FALSE	Grocery Gourmet Gifts	1
13	15000173	Jerky & Dried Meats	15000161	TRUE	FALSE	Grocery Snack Foods Jerky & Dried Meats	2
14	15000015	Soda Syrups	15000001	TRUE	FALSE	Grocery Beverages Soda Syrups	2

Parent Id of 0th level category is missing. So, at least 1st level category should be defined.

	A	B	C	D	E	F	G
1	ID	Name	ParentId	Active	Retired	Path	
2	15000002	Cocktail Mixers	15000001	TRUE	FALSE	Grocery Beverages Cocktail Mixers	2
3	15000006	Energy Drinks	15000001	TRUE	FALSE	Grocery Beverages Energy Drinks	2
4	15000007	Flavoring Syrups	15000001	TRUE	FALSE	Grocery Beverages Flavoring Syrups	2
5	15000057	Condiments, Pickles & Relishes	15000000	TRUE	FALSE	Grocery Condiments, Pickles & Relishes	1
6	15000083	Dessert Syrups & Sauces	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Dessert Syrups & Sauces	2
7	15000085	Dried Seaweed & Nori	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Dried Seaweed & Nori	2
8	15000091	Leaveners & Yeasts	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Leaveners & Yeasts	2
9	15000094	Nuts & Seeds	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Nuts & Seeds	2
10	15000108	Gourmet Gifts	15000000	TRUE	FALSE	Grocery Gourmet Gifts	1
11	15000173	Jerky & Dried Meats	15000161	TRUE	FALSE	Grocery Snack Foods Jerky & Dried Meats	2
12	15000015	Soda Syrups	15000001	TRUE	FALSE	Grocery Beverages Soda Syrups	2
13	15000086	Extracts & Flavoring	15000077	TRUE	FALSE	Grocery Cooking & Baking Supplies Extracts & Flavoring	2
14	13000094	Fireplaces & Accessories	13000084	TRUE	FALSE	Home & Garden Home Decor Fireplaces & Accessories	2

Click on Download CSV link to download the sample csv and then after updating your csv you can choose your csv by clicking on “**Browse CSV File**” button and then click on the “**Create Category**” button. Your categories will be created. You need to wait for a while, until each category is

created on your shop, do not attempt to refresh the page. You will be redirected to Catalog/Categories table and you can view new categories under Jet root category with the same hierarchy as your csv.

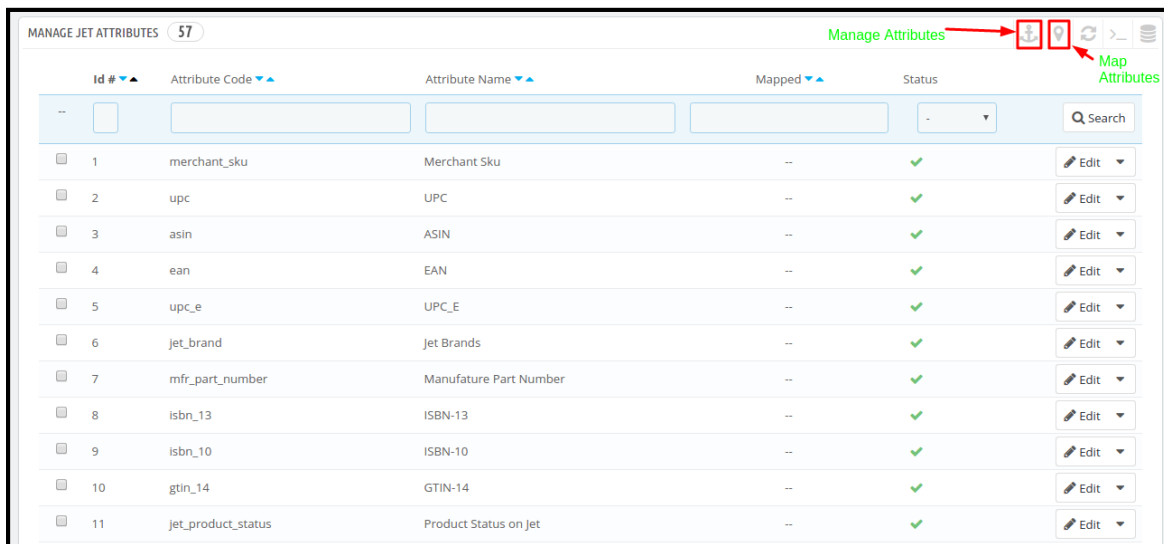
Note: Jet.com does not add products to a parent category. So with whichever method the merchant uses to create/map categories, be sure to add a leaf node category (with no child) as the product's default (jet) category. Otherwise, since product data is correct no error or notification might arise but the product will remain in status 'under jet review' forever.

Manage Jet Attributes

Once the jet categories are created, they will get listed in the “Categories” tab. After category creation, attributes should be created for corresponding categories.

Every Jet category has a specific set of attributes (not attribute set just a certain number of attributes) associated to it.

On the ‘**Manage jet attributes**’ page you will find few jet attributes already in the list. These are those attributes that are common to all the jet products, and attributes specific to your selected categories. You can add new attributes from ‘Manage Attributes’ anchor tag button on the toolbar, for specific categories created by you, if by any chance they were not created when you were creating categories.

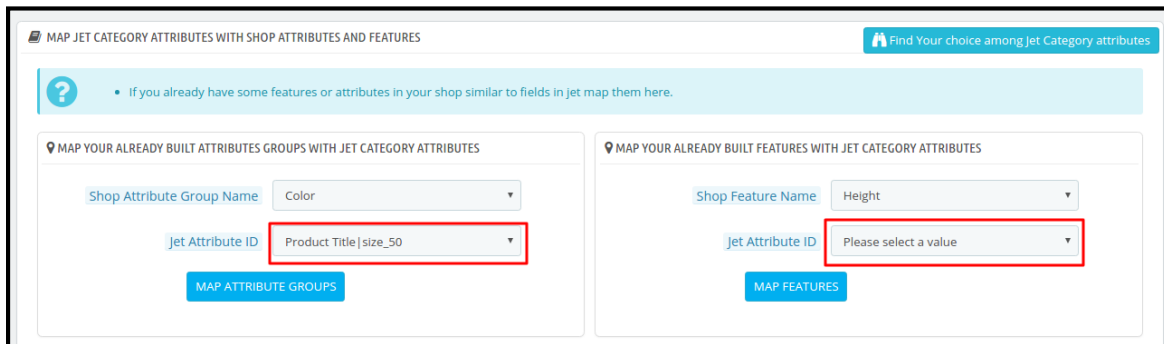
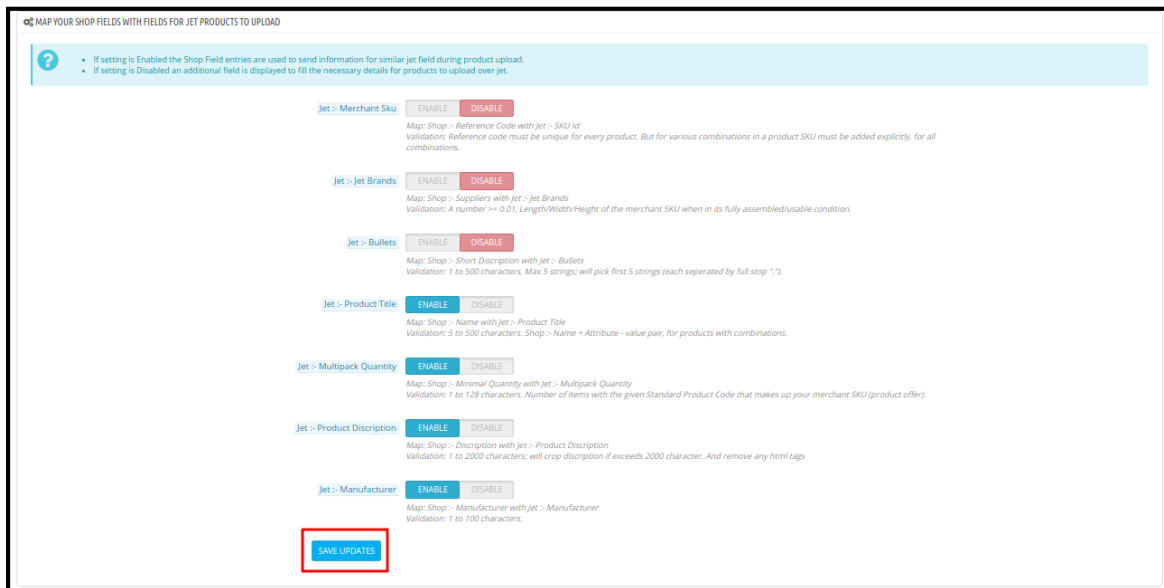


Id	Attribute Code	Attribute Name	Mapped	Status	
1	merchant_sku	Merchant Sku	--	✓	Edit
2	upc	UPC	--	✓	Edit
3	asin	ASIN	--	✓	Edit
4	ean	EAN	--	✓	Edit
5	upc_e	UPC_E	--	✓	Edit
6	jet_brand	Jet Brands	--	✓	Edit
7	mfr_part_number	Manufature Part Number	--	✓	Edit
8	isbn_13	ISBN-13	--	✓	Edit
9	isbn_10	ISBN-10	--	✓	Edit
10	gtin_14	GTIN-14	--	✓	Edit
11	jet_product_status	Product Status on Jet	--	✓	Edit

Map Jet Attributes

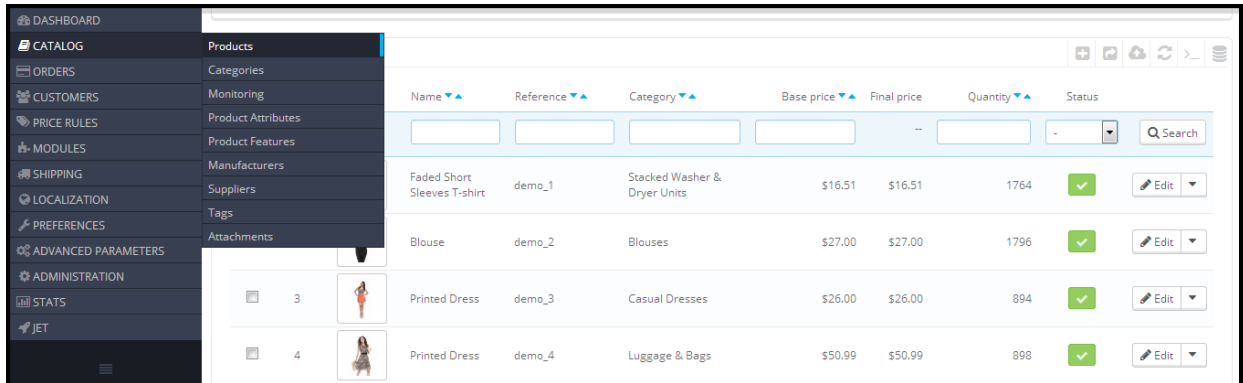
In order to avoid data replication, where a merchant needs to add information in shop features, attributes etc. and also over jet attributes you can map your specific properties/attributes/features with jet attributes.

Note: Jet Attributes specific for a category can only be mapped to shop attributes. These can be mapped after you have created or mapped selected categories over shop.

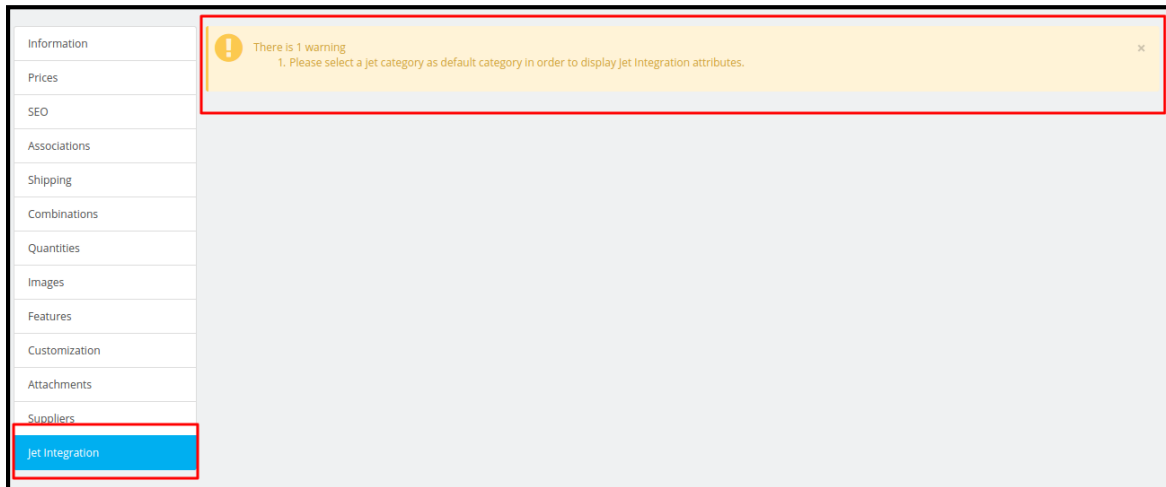
Assign Category to Product

After the categories get created in Prestashop, they need to be assigned to the products. Go to **Catalog > Products > Select the Product you wish to upload on jet.**



Name	Reference	Category	Base price	Final price	Quantity	Status
Faded Short Sleeves T-shirt	demo_1	Stacked Washer & Dryer Units	\$16.51	\$16.51	1764	✓
Blouse	demo_2	Blouses	\$27.00	\$27.00	1796	✓
Printed Dress	demo_3	Casual Dresses	\$26.00	\$26.00	894	✓
Printed Dress	demo_4	Luggage & Bags	\$50.99	\$50.99	898	✓

In the **Associations Tab** you can see the jet sub categories listed. Select a jet category to which you wish to upload the product as you default category.



Note: One product should be assigned to only one Jet Category and not more than that. A category can have multiple products but a product should be mapped to only one category.

If you have selected multiple jet categories in product associations, the properties and attributes will be filtered only according to the Default Product Category.

Information
Prices
SEO
Associations
Shipping
Combinations
Quantities
Images
Features
Customization
Attachments
Suppliers
Jet Prestashop Integration

ASSOCIATIONS

Associated categories

☒ Check All
☐ Uncheck All

- ☐ Home (6 selected)
- ☐ Women (2 selected)
- ☒ Jet.com (2 selected)
 - ☐ Appliances (1 selected)
 - ☐ Automotive Parts & Accessories
 - ☐ Video Games
 - ☐ Clothing Shoes & Accessories
 - ☐ Luggage & Bags
 - ☒ Luggage
 - ☐ Messenger Bags
 - ☐ Men's Clothing
 - ☐ Men's Accessories
 - ☐ Sporting Goods

[Create new category](#)

Default category:

Accessories:

Manufacturer:

[Create new manufacturer](#)

Add Jet Specific Data to Products

Go to **Catalog > Products > Select the Product you wish to add data.**

Go to **Jet Prestashop Integration** tab.

The form contains all options which you can choose to upload on jet.

Note: Jet identifies your Product with the Merchant SKU, so you need to enter a unique Merchant sku for each individual product and product combination. If in any case merchant Sku is repeated the information of the product will be one of the later which has been uploaded on jet.

Information
Prices
SEO
Associations
Shipping
Combinations
Quantities
Images
Features
Customization
Attachments
Suppliers
Jet Prestashop Integration

JETCOM (3000074)

JETCOM (3000074)

?

- The merchant SKU field is the merchant's unique product identifier so must be unique for each product and is compulsory when you upload your products.
- At least one of the following must be provided for each merchant SKU: Standard Product Code (UPC, GTIN-14 etc.), ASIN, or Brand and Manufacturer Part Number for product upload.

Merchant Sku
UPC
ASIN
EAN
UPC_E
Jet Brands
Manufacture Part Number
ISBN-13
ISBN-10
GTIN-14

Product Status on Jet
Please select a value

JETCOM (5000004)

UNIQUE PRODUCT DATA
COMMON PRODUCT DATA FOR ALL COMBINATIONS
CATEGORY ATTRIBUTES

?

- The Category attributes are used to differentiate variant products over jet and establish parent child relationship.

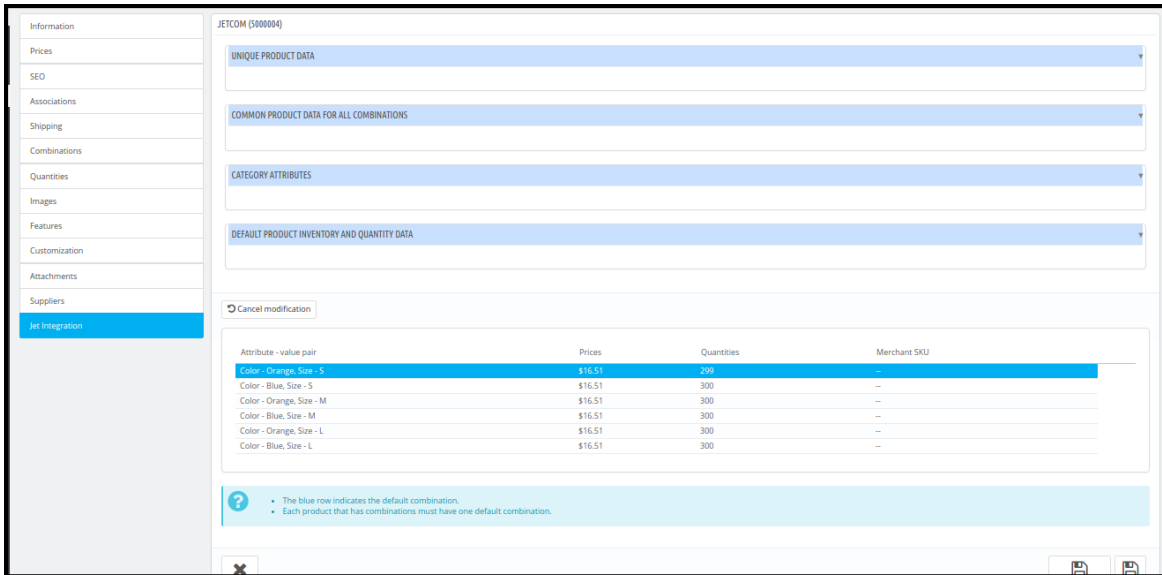
Size
Size
Please select a value
Color

DEFAULT PRODUCT INVENTORY AND QUANTITY DATA

Cancel modification

Attribute - value pair	Prices	Quantities	Merchant SKU
Color - Orange, Size - S	\$16.51	299	--
Color - Blue, Size - S	\$16.51	300	--
Color - Orange, Size - M	\$16.51	300	--
Color - Blue, Size - M	\$16.51	300	--
Color - Orange, Size - L	\$16.51	300	--

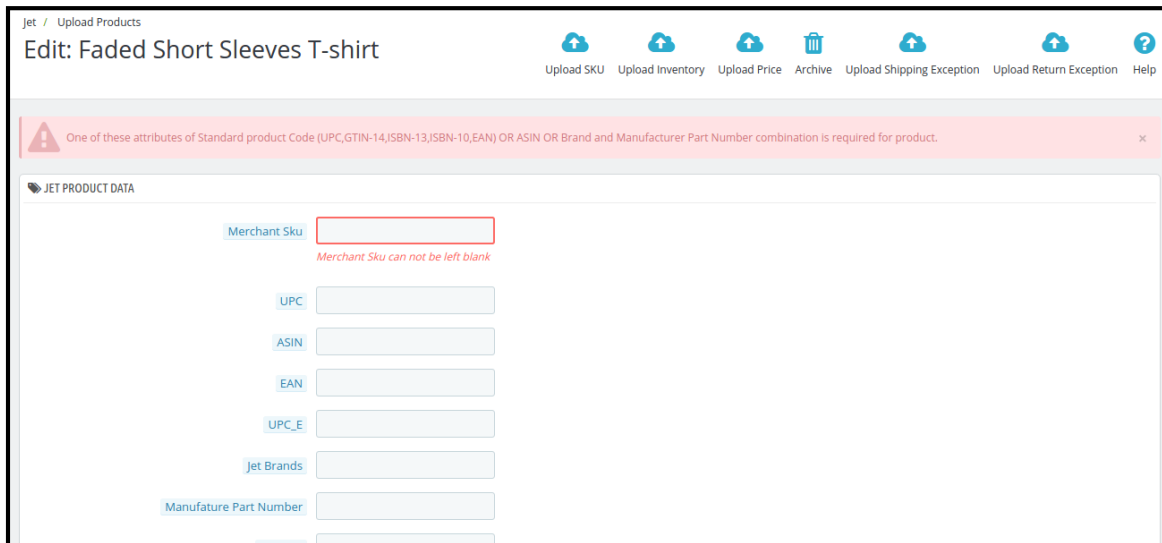
If the product contains '**Combinations**' hence each combination needs to be uploaded over jet as unique product with default combination as the Parent SKU and other combinations as child sku, and Variant relation, according to the module. You can see an additional table similar to one that you see in combinations tab, with Combination List and jet information stored, i.e. Merchant SKU.



Attribute - value pair	Prices	Quantities	Merchant SKU
Color - Orange, Size - S	\$16.51	299	—
Color - Blue, Size - S	\$16.51	300	—
Color - Orange, Size - M	\$16.51	300	—
Color - Blue, Size - M	\$16.51	300	—
Color - Orange, Size - L	\$16.51	300	—
Color - Blue, Size - L	\$16.51	300	—

? The blue row indicates the default combination.
 Each product that has combinations must have one default combination.

In order to save and edit each combination, click on the row to navigate to edit page.



Jet / Upload Products
 Edit: Faded Short Sleeves T-shirt

Upload SKU Upload Inventory Upload Price Archive Upload Shipping Exception Upload Return Exception Help

One of these attributes of Standard product Code (UPC,GTIN-14,ISBN-13,ISBN-10,EAN) OR ASIN OR Brand and Manufacturer Part Number combination is required for product.

JET PRODUCT DATA

Merchant Sku

 Merchant Sku can not be left blank

UPC

 ASIN

 EAN



 UPC_E

 Jet Brands

 Manufacture Part Number

In order to edit Product Jet Information for each Product after once selecting its default Category you can also, go to **Jet > Upload Products > Select the edit button in front of the product to be edited.**

UPLOAD PRODUCTS 2

ID Product	Merchant Sku	Image	Name	Category	Base price	Quantity	Status	Jet Product Status	Validity
1	--		Faded Short Sleeves T-shirt	Drawing Supplies	\$16.51	1799	✓	--	--
2	--		Blouse	Art Tubes	\$27.00	1799	✓	--	--

Bulk actions





Note: If you wish to upload Jet Relationships or Product and product combinations over jet the **brand field is required**.

Mass Upload Product

After editing each product next step is to upload the product in bulk to jet.com. For this purpose, select the products that you want to upload on jet.com and then choose “upload Selected” option from the Bulk Action Drop down.

If the entire product information is correct as per the guidelines of jet.com then it will be uploaded successfully on jet.com and the status of the product will be changed to “**Under Jet Review**”.

UPLOAD PRODUCTS 4

ID Product	Merchant Sku	Image	Name	Category	Base price	Quantity	Status	Jet Product Status	Validity
	--		Faded Short Sleeves T-shirt	Jackets & Coats	\$16.51	1788	✓	Not Uploaded	Inappropriate any combo product data.
	--		Printed Dress	Belts	\$26.00	897	✓	Not Uploaded	Inappropriate product data.
	demo_2--S-Black		Blouse	Clothing Shoes & Accessories	\$27.00	1799	✓	Not Uploaded	Inappropriate any combo product data.
	TT11		sample Test trial1	Jackets & Coats	\$10.25	518	✓	Under Jet Review	Uploadable product data.

Bulk actions

- Select all
- Unselect all
- Enable selection
- Disable selection
- Archive selected
- Unarchive selected
- Upload selected

Archive/Close Product

Jet.com provides the ability to close the uploaded product. If the merchant wants to close his uploaded product at any time, then he needs to select the product followed by selecting the “**Archive Selected**” bulk action. After that, the product will be archived successfully and the status will be changed to “**Archived**”.

Reopen/Enable/Unarchive product

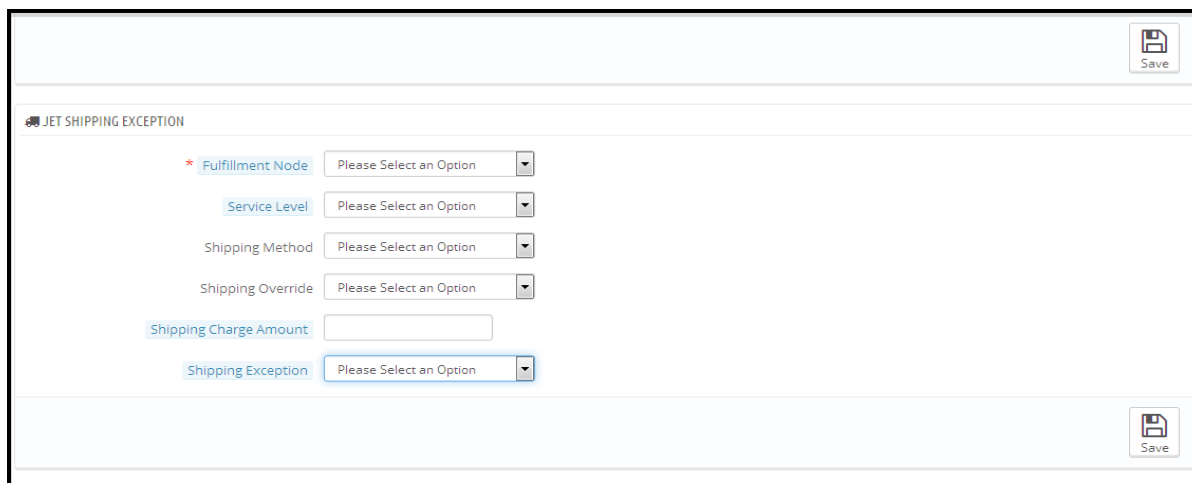
Jet.com provides the ability to reopen closed products. The merchant needs to select the archived product followed by selecting the “*Unarchive Selected*” Bulk Action. The selected product will be available again for purchase on jet.com and the Product Status will be changed to “Under Jet Review”.

Shipping Exception

Merchant can also add a shipping Exception Details. This feature includes the ability to define what shipping level, carrier, or method a SKU may be shipped when an order is placed. Additionally, an extra charge to normal shipping rates may be applied to a SKU or the normal shipping rates can be superseded when the customer places an order.

Go to **Jet> Upload Products > Edit (Selected Product)**

Here you can see ‘**Shipping Exception**’ Panel if at least once you have uploaded the selected product over Jet.

The screenshot shows a web form titled "JET SHIPPING EXCEPTION". It contains several fields with dropdown menus: "Fulfillment Node" (marked with a red asterisk), "Service Level", "Shipping Method", "Shipping Override", and "Shipping Exception". There is also a text input field for "Shipping Charge Amount". Each dropdown menu currently displays "Please Select an Option". The form has a "Save" button in the top right corner and another "Save" button in the bottom right corner.

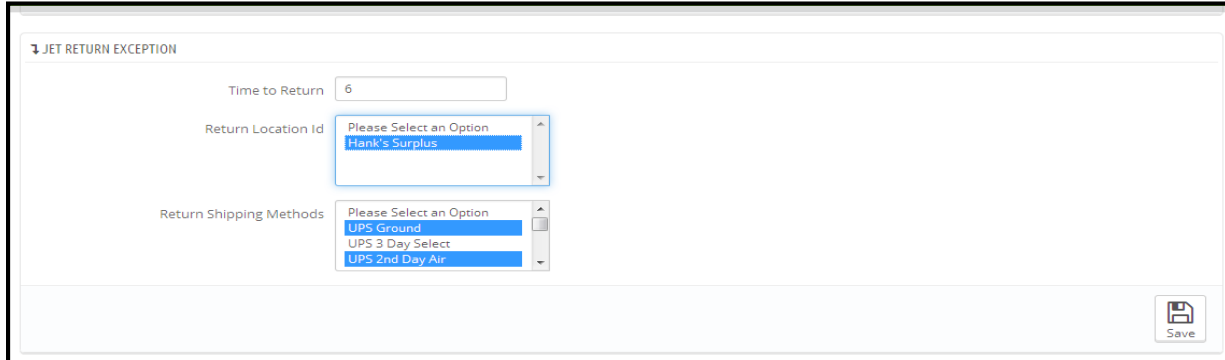
Once have filled the shipping exception Form and you click ‘Save’ Button the data is also uploaded over jet.

Return Exception

Merchant can also add a Return Exception Details. This feature includes the ability to define specific return details for a particular Product.

Go to **Jet> Upload Products > Edit (Selected Product)**

Here you can see ‘**Return Exception**’ Panel if at least once you have uploaded the selected product over Jet.



JET RETURN EXCEPTION

Time to Return: 6

Return Location Id: Please Select an Option
 Hank's Surplus

Return Shipping Methods: Please Select an Option
 UPS Ground
 UPS 3 Day Select
 UPS 2nd Day Air

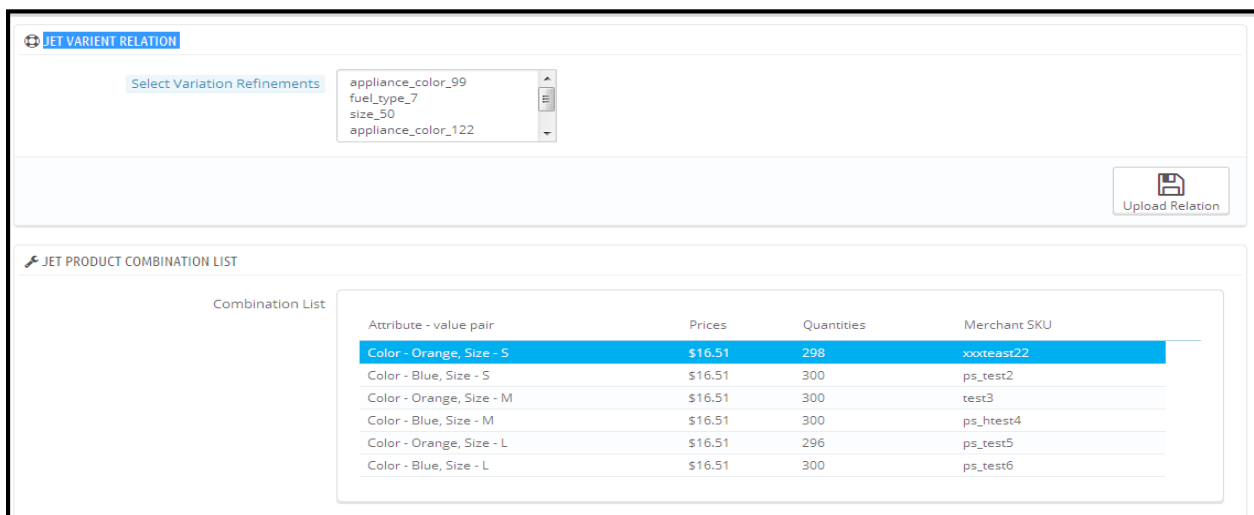
Save

Once have filled the return exception Form and you click ‘Save’ Button the data is also uploaded over jet.

Upload Product Relationships

If you want to upload product and each Product Combination over jet, then we can upload each combination as an individual product and establish the relation among these as ‘Variation’. In order to do so we have a panel ‘Jet Variet Relation’ on **Jet> Upload Products > Edit (Selected Product) page**. It is visible only if a combination exists for jet product and the product has been uploaded over jet.

Select the various attributes that creates the difference among the combinations, i.e. the attributes that creates each combination, and click “**Upload Relation**” to upload relation information over jet.



JET VARIET RELATION

Select Variation Refinements: appliance_color_99, fuel_type_7, size_50, appliance_color_122

Upload Relation

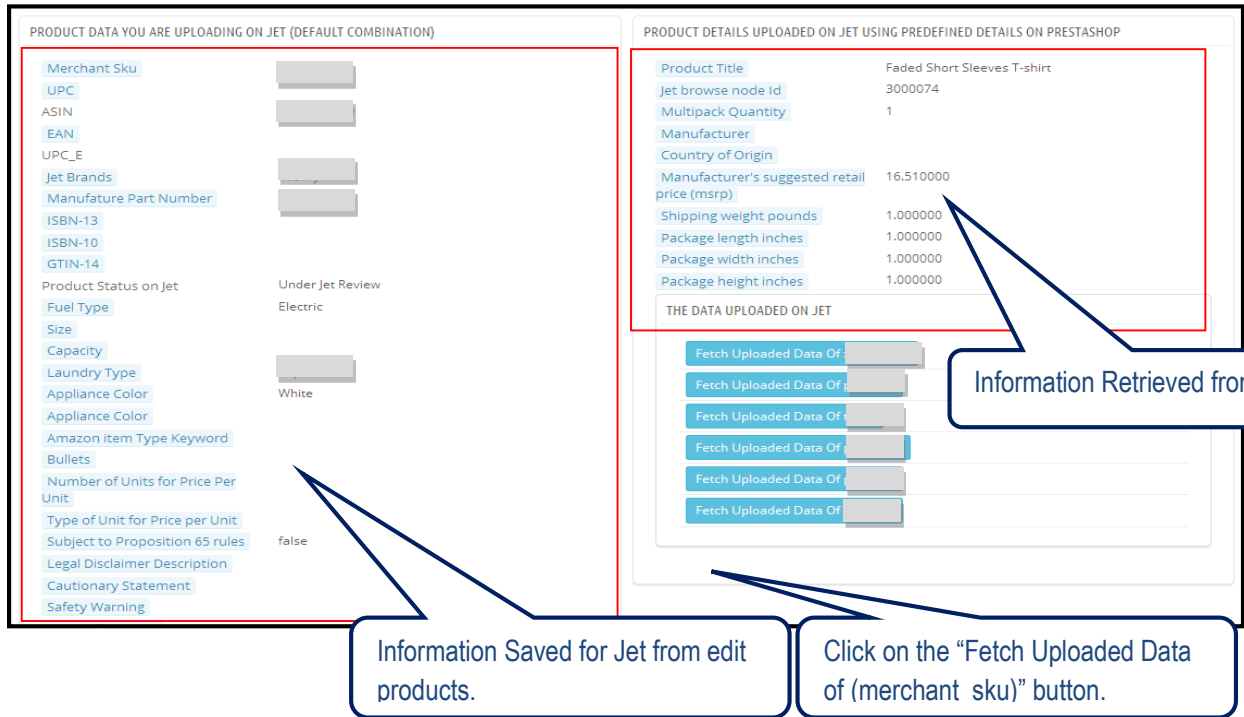
JET PRODUCT COMBINATION LIST

Combination List

Attribute - value pair	Prices	Quantities	Merchant SKU
Color - Orange, Size - S	\$16.51	298	xxoateast22
Color - Blue, Size - S	\$16.51	300	ps_test2
Color - Orange, Size - M	\$16.51	300	test3
Color - Blue, Size - M	\$16.51	300	ps_htest4
Color - Orange, Size - L	\$16.51	296	ps_test5
Color - Blue, Size - L	\$16.51	300	ps_test6

View Jet Product Related Information

When you click a row at **Jet> Upload Products> Select the product to view**, you can view the Information you have saved in your prestashop database regarding each product.



PRODUCT DATA YOU ARE UPLOADING ON JET (DEFAULT COMBINATION)

Merchant Sku
UPC
ASIN
EAN
UPC_E
Jet Brands
Manufacture Part Number
ISBN-13
ISBN-10
GTIN-14
Product Status on Jet
Fuel Type
Size
Capacity
Laundry Type
Appliance Color
Appliance Color
Amazon item Type Keyword
Bullets
Number of Units for Price Per Unit
Type of Unit for Price per Unit
Subject to Proposition 65 rules
Legal Disclaimer Description
Cautionary Statement
Safety Warning

PRODUCT DETAILS UPLOADED ON JET USING PREDEFINED DETAILS ON PRESTASHOP

Product Title
Jet browse node Id
Multipack Quantity
Manufacturer
Country of Origin
Manufacturer's suggested retail price (msrp)
Shipping weight pounds
Package length inches
Package width inches
Package height inches

THE DATA UPLOADED ON JET

Fetch Uploaded Data Of
Fetch Uploaded Data Of
Fetch Uploaded Data Of
Fetch Uploaded Data Of
Fetch Uploaded Data Of
Fetch Uploaded Data Of

Information Saved for Jet from edit products.

Click on the "Fetch Uploaded Data of (merchant sku)" button.

Information Retrieved from Shop.

For a combination of Products, it displays information of default combination of the product.

From the 'Fetch Uploaded Data of (merchant sku)' button you can fetch and read data that has been received at jet and stored in the form of json array. Here you can match to what information you are sending and what has been saved at jet.

View Jet Order

To fetch the orders created in jet.com the merchant should go to **Jet > Jet Order** and click on **Fetch New Orders** anchor button on the toolbar. If any order is available for the merchant new orders will be created at Prestashop with status 'ready' you can navigate to the new **Orders > Orders> Select Orders** details page directly by clicking on **Jet > Jet Orders > Select Order**.

Jet / Jet Orders

Jet Orders

JET ORDERS 3

Id #	Shop Order ID	Merchant Order ID	Jet Reference Order	Customer Name	Jet Status	
3	16	6f507e1658e6428fa40f3bccd3e87bca	771359193825	Maggie Simpson	complete	Edit
2	15	e3ff6caa410f4453adfab38545c14748	503875286955	Santa's Little Helper	acknowledged	Edit
1	12	0134c03b74894812876ed5b89a11cd0b	386147526612	Maggie Simpson	canceled	Edit

In the order details page an additional panel “**Jet Order Details**” is available if it is a jet order. Firstly, the merchant should notify jet.com that whether he is able to fulfill the orders or not. For this we have added buttons to *Acknowledge* or *Reject* orders. If a merchant is able to fulfill the orders, then he needs to send an acknowledgement. Otherwise, he needs to send a reject request. As the merchant clicks on the *Acknowledge* button, jet.com gets notified that the merchant is able to fulfill the order. If the merchant wants to *Reject* he needs to choose and inform jet that why he is rejecting the order.

Orders

Order FMWZDTNMR from Jet Customer

Recommended Modules and Services Help

JET ORDER DETAILS 1

Acknowledge or Reject your Order over jet.com

Product	Merchant Sku	Qty Ordered	Qty Cancelled	Product Acknowledgement Status
Faded Short Sleeves T-shirt Combination - S - Orange	xxoxtast22	2	0	fulfillable

Reference Order Id 726399006739

Order Placed On Jet.com Monday, ●●●●●●●●

Order Transmission Date Monday, ●●●●●●●●

Jet Order Status **ready**

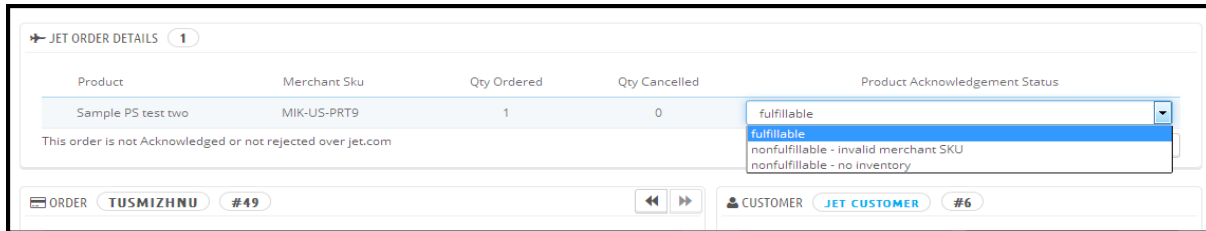
Request Ship By Tuesday, ●●●●●●●●

Request Delivery By Wednesday, ●●●●●●●●

Acknowledge

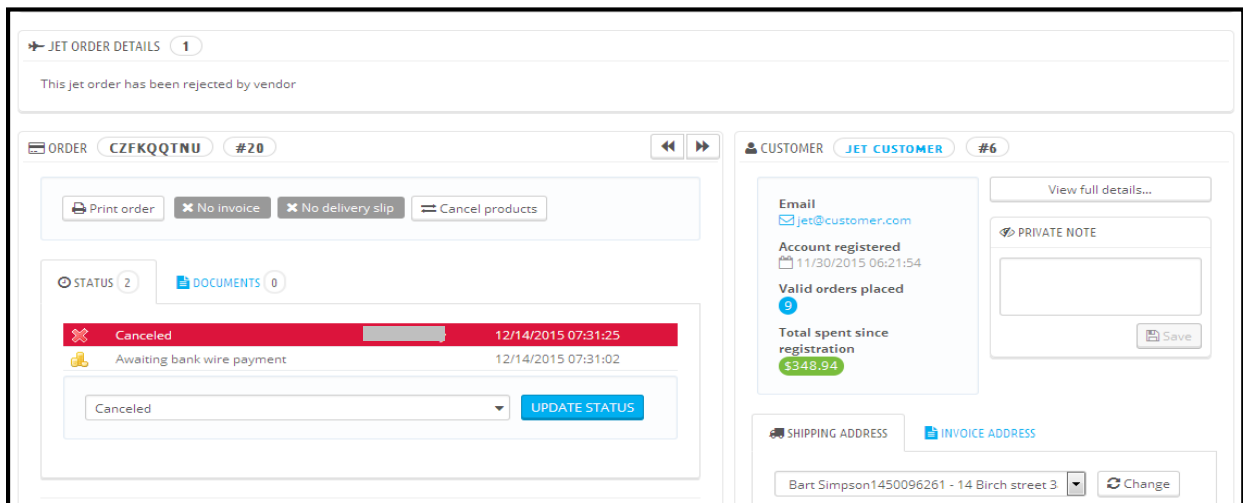
- rejected - item level error
- rejected - ship from location not available
- rejected - shipping method not supported
- rejected - unfulfillable address

If the merchant rejects an order due to an item level error. He also needs to mention that which item has the item level error from the ‘**Product Acknowledgement Status**’. Else the option should be ‘fulfillable’ if one wishes to acknowledge/ accept order.



If the merchant has set Auto-Acknowledge field to yes in Jet Configuration tab then he does not have to acknowledge the newly created orders. The orders will be acknowledged automatically. The merchant just needs to ship the order to complete the order. Upon completion of the shipment process the order status is changed to “Complete”.

If the merchant reject the order the Order Status over Jet is updated as completed. And over shop the Jet Status is ‘rejected’. And the Order is updated to ‘Canceled’ status.



If a Jet Order is Acknowledged, the Prestashop Order is updated to “**paid on jet**” and Shipping Information is available to fill and to send shipment. And Prestashop Order’s Jet Status is updated to ‘Acknowledged’, and Order over Jet is updated to ‘acknowledged’.

JET ORDER DETAILS 1
JET SHIPMENTS

Product	Merchant Sku	Qty Ordered	Qty Cancelled
Faded Short Sleeves T-shirt Combination - S - Orange	xxosteast22	2	0

Reference Order Id 726399006739
Order Placed On Jet.com Monday, ●●●●●●●●●●
Order Transmission Date Monday, ●●●●●●●●●●

Jet Order Status ✓ acknowledged
Request Ship By Tuesday, ●●●●●●●●●●
Request Delivery By Wednesday, ●●●●●●●●●●

ORDER
USRHOHYQP
#21

Print order
View invoice
No delivery slip
Standard refund
Partial refund

STATUS 2
DOCUMENTS 2

Paid on jet payment 12/22/2015 04:21:45
Awaiting bank wire payment 12/22/2015 04:20:55

Paid on jet payment
UPDATE STATUS

Order Status updated to 'Paid on jet'.

JET ORDER DETAILS 1
JET SHIPMENTS

Product ID	Merchant_Sku	Ordered Items	Deliver Items	Cancel Items	Available Items	Send Return Address	RMA No	Days to Return	Shipment Id
1	xxosteast22	2	1	1	2	Please select a		30	144-765-218-2

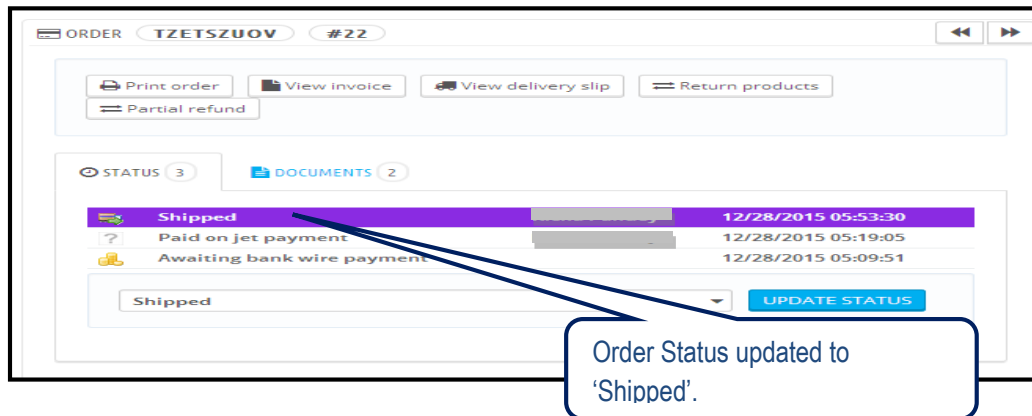
For jet Orders, point to be noted:

- RMA number: (optional)** The RMA # in your system associated with this order item if returned
- Days to Return:** The number of days the customer has to return the shipment item
- Shipment Id:** Every item must have shipment id system will auto generate if not given by administrator

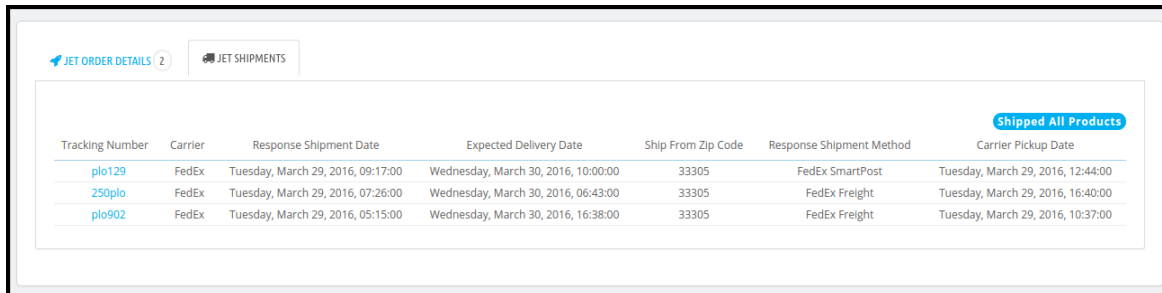
Shipping Carrier Requested FedEx / SecondDay
Ship To Date 2016-04-12T14:26:32.3243850Z
Request Delivery By 2016-04-13T14:26:32.3243850Z
Tracking Number 0
Response Shipment Method Please Select Method
Response Shipment Date
Expected Delivery Date
Carrier Pickup Date

SUBMIT SHIPMENT

Fill in the Shipment details and click on “**Submit Shipment**” Button. The Prestashop Order Status is updated to ‘Shipped’, Prestashop Jet Status to ‘complete’ and Order status over jet to ‘complete’.



And Shipping Information is displayed in ‘Jet Order Details’ Panel.



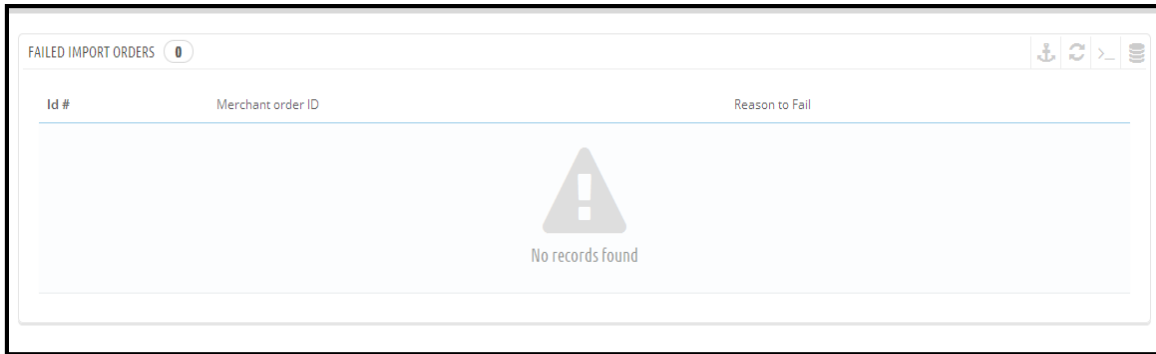
JET ORDER DETAILS 2 JET SHIPMENTS

Shipped All Products

Tracking Number	Carrier	Response Shipment Date	Expected Delivery Date	Ship From Zip Code	Response Shipment Method	Carrier Pickup Date
plo129	FedEx	Tuesday, March 29, 2016, 09:17:00	Wednesday, March 30, 2016, 10:00:00	33305	FedEx SmartPost	Tuesday, March 29, 2016, 12:44:00
250plo	FedEx	Tuesday, March 29, 2016, 07:26:00	Wednesday, March 30, 2016, 06:43:00	33305	FedEx Freight	Tuesday, March 29, 2016, 16:40:00
plo902	FedEx	Tuesday, March 29, 2016, 05:15:00	Wednesday, March 30, 2016, 16:38:00	33305	FedEx Freight	Tuesday, March 29, 2016, 10:37:00

View Failed Import Jet Orders

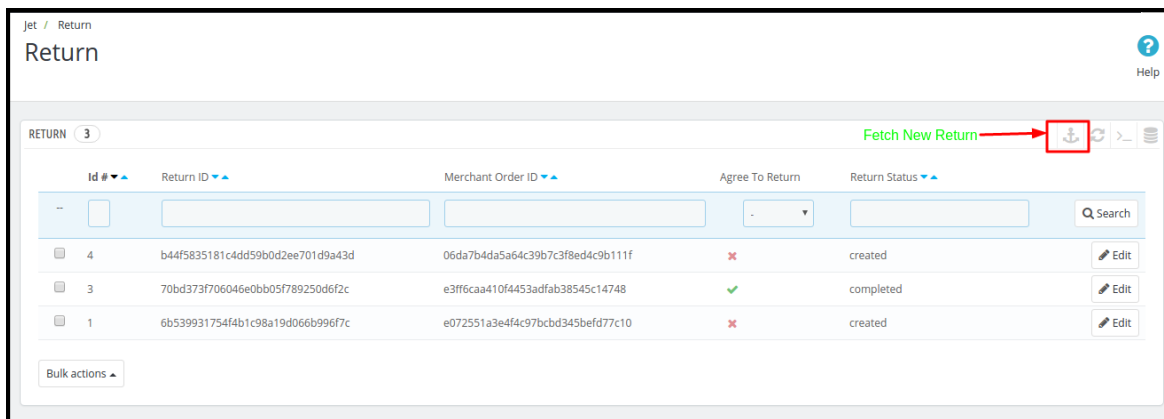
If the merchant fails to upload any order, created by jet, the failed order details are saved in **Jet> Failed Import Orders**. This section displays the failed orders with their order id and the reason for their failure.



Jet Return

This panel lets the merchant know about the returns generated for the completed orders on jet.com. Whenever a return will be generated for a completed order by a jet customer then it will be listed in the return panel with the status “Created”.

To fetch the newly created return from jet.com. Merchant can click on “fetch jet return” button.



To complete the return, the merchant needs to click on “edit” button to fulfill the return by entering some information like quantity refunded, return feedback, and agree to return or not. If by any reason merchant does not agree to return/refund the product due to any 'other' reason than mentioned in the 'reason to disagree'. The merchant needs to select 'Other' in the 'Reason to Disagree'. A text area of 'Notes' will appear at below of each product. The Merchant is supposed to fill the Notes box explaining the reason to disagree for the specific product.

JET RETURN

* Return Id

b44f5835181c4dd59b0d2ee701d9a43d

* Merchant Order ID

06da7b4da5a64c39b7c3f8ed4c9b111f

Agree To Return

YES NO

Reason to Disagree

Other

Returned Item Details	Order Item Id	Qty Returned	Qty Refunded	Return Feedback	Reason	Amount	Shipping cost	Shipping Tax	Tax
	9625f1db05334b8ba7c73d30eb83583d	1	0	P	Item is defective/does not work properly	29.99	1.2		
Notes									
	1dbc566d492240688f9c51c2828b9355	1	0	P	Item was different than website description	29.99	1.8		
Notes									

Qty Refunded

Here the merchant needs to enter the quantity he wants to refund to the customer.

Return Feedback

Here the merchant needs to enter the feedback about the return.

Agree to Return

If the merchant has agreed to return the charges that customer has requested, then the merchant needs to select 'yes', otherwise 'no'.

Once the merchant fills all the required fields and then clicks on the "Submit Return" button, his return will be completed on jet.com.

Jet Refund

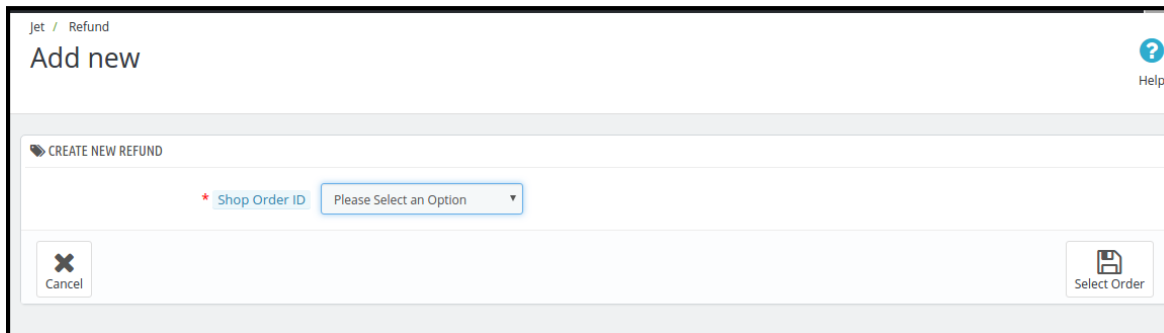
If the merchant ships any order generated on jet.com and after that if a jet customer request the return of any product directly from the merchant without the involvement of jet.com, then the merchant needs to send a request on jet.com for complete return. To manage this type of return there is a panel named 'Jet Refund'.

REFUND 2

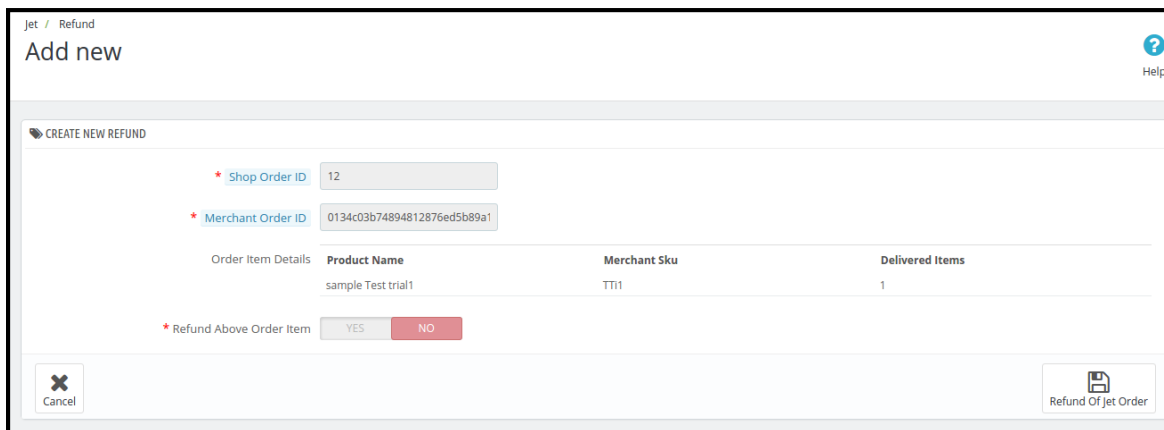
ADD NEW

Id #	Refund ID	Refund Order ID	Order Item ID	Refund Feedback	Refund Reason	Status	
							Search
2	059714486387	ea8a9474911e486daa8983cd25e37560	4bd668d677bc4847b5f9f6585181adf7	not shipped in original packaging	shipping box and item are both damaged	created	View
1	059714486387	ea8a9474911e486daa8983cd25e37560	7a7c20a5d42249d18fc6333608b26ed4	item damaged	accidental order	created	View

In this case, the merchant needs to click on '**Add New**' button. This will open a form for entering the information.



From the Refund Order Id select the 'order' for which you wish to add Refund Information and click "Select Order" button. A new form appears with few prefilled information according to the items in the selected order.



Product Name	Merchant Sku	Delivered Items
sample Test trial1	TT11	1

CREATE NEW REFUND

Shop Order ID
12

Merchant Order ID
0134c03b74894812876ed5b89a

Order Item Details	Product Name	Merchant SKU	Delivered Items
	sample Test trial1	TT11	1

Refund Above Order Item
YES NO

Order Item ID
f9d267463c1a46258dbdd53bdc1

Item Price Details	Item Tax	Shipping Cost	Shipping Tax	Base Price
		0.31		10.25

Qty Returned

Qty Refunded

Refund Tax

Refund Amount

Refund Shipping Cost

Refund Shipping Tax

Refund Feedback
Please Select a Option

Refund Reason
Notice: Undefined index: nar

Cancel

Refund Or Jet Order

Qty Returned

This is the total quantity that has been returned. It should not be more than the shipped qty.

Qty Refunded

This is the quantity that the merchant wants to refund. It should not be more than the returned quantity.

Refund tax

This is the tax applied on the products that are returned.

Refund Amount

This is the amount that jet has to return to the customer.

Shipping Cost

This is the shipping cost applied on the returned product.

Shipping tax

This is the shipping tax applied on the returned product.

Refund Feedback

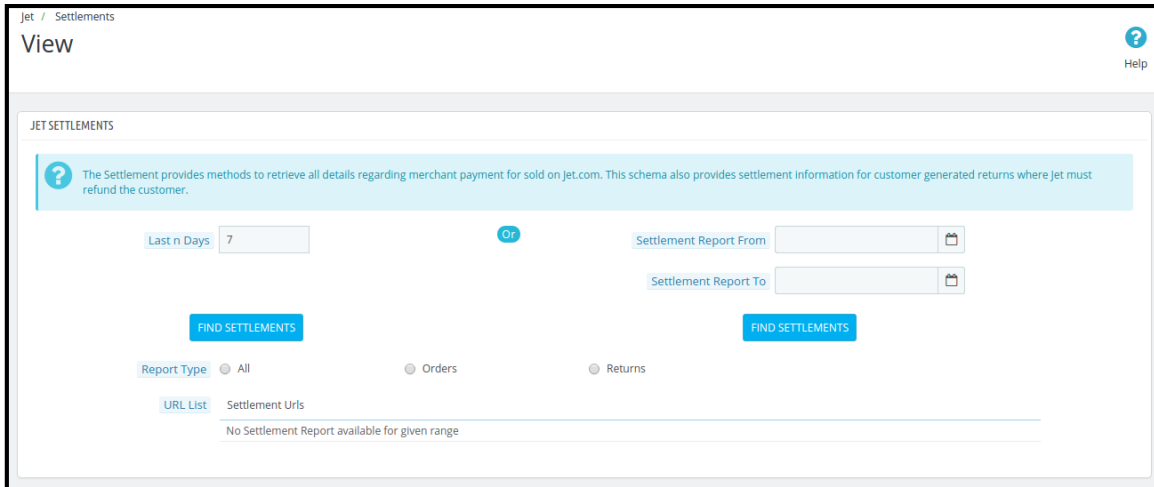
This is the feedback that the merchant wants to send about the returned product.

Refund Reason

This is the reason why the customer has returned the product.


Settlements

The Settlement provides methods to retrieve all the details regarding merchant's payment for the products sold on Jet.com. This section also provides the settlement information for the customer generated returns where Jet must refund the customer.



The screenshot shows the 'View' page for 'JET SETTLEMENTS'. At the top, there's a breadcrumb 'Jet / Settlements' and a 'View' title. A help icon is in the top right. Below the title, a light blue box contains a question mark icon and text: 'The Settlement provides methods to retrieve all details regarding merchant payment for sold on Jet.com. This schema also provides settlement information for customer generated returns where Jet must refund the customer.' Below this, there are two search methods: 'Last n Days' with a value of '7' and 'Settlement Report From' and 'Settlement Report To' date pickers. Each method has a 'FIND SETTLEMENTS' button. Below the search options, there's a 'Report Type' section with radio buttons for 'All' (selected), 'Orders', and 'Returns'. At the bottom, there's a 'URL List' section with a table header 'Settlement Urls' and a single row containing the text 'No Settlement Report available for given range'.

You can view all the settlement reports either for 'last n days' or for a 'range of dates' and click respective "Find Settlements" button. URL List below will list the resulted number of reports generated in result. You need to click on the report to view the entire report details. A window will pop up with the concerned reports details.



Settlement Report:

Settlement Report Id:	002d7b66c1794190b3d2985826462893	Return Balance:	-315.62	Settlement Period Start:	2014-07-24T00:00:00Z
Settlement State:	deposited	Order Balance:	4572.72	Settlement Period End:	2014-07-24T23:59:59.9999999Z
Currency:	dollars	Jet Adjustment:	0		
Unavailable Balance:	4102.2	Settlement Value:	4257.1		

<p>Order Balance Details:</p> <table> <tr><td>Merchant Price:</td><td>4012.45</td></tr> <tr><td>Jet Variable Commission:</td><td>-401.25</td></tr> <tr><td>Fixed Commission:</td><td>-120.37</td></tr> <tr><td>Tax:</td><td>351.09</td></tr> <tr><td>Shipping Revenue:</td><td>672</td></tr> <tr><td>Shipping Tax:</td><td>58.8</td></tr> <tr><td>Shipping Charge:</td><td>0</td></tr> <tr><td>Fulfillment Fee:</td><td>0</td></tr> <tr><td>Product Cost:</td><td>0</td></tr> <tr><td>Order Balance:</td><td>4572.72</td></tr> </table>	Merchant Price:	4012.45	Jet Variable Commission:	-401.25	Fixed Commission:	-120.37	Tax:	351.09	Shipping Revenue:	672	Shipping Tax:	58.8	Shipping Charge:	0	Fulfillment Fee:	0	Product Cost:	0	Order Balance:	4572.72	<p>Return Balance Details:</p> <table> <tr><td>Merchant Price:</td><td>-325.72</td></tr> <tr><td>Jet Variable Commission:</td><td>32.57</td></tr> <tr><td>Fixed Commission:</td><td>13.03</td></tr> <tr><td>Tax:</td><td>-28.5</td></tr> <tr><td>Shipping Tax:</td><td>-7</td></tr> <tr><td>Merchant Return Charge:</td><td>0</td></tr> <tr><td>Return Processing Fee:</td><td>0</td></tr> <tr><td>Product Cost:</td><td>0</td></tr> <tr><td>Return Balance:</td><td>-315.62</td></tr> </table>	Merchant Price:	-325.72	Jet Variable Commission:	32.57	Fixed Commission:	13.03	Tax:	-28.5	Shipping Tax:	-7	Merchant Return Charge:	0	Return Processing Fee:	0	Product Cost:	0	Return Balance:	-315.62
Merchant Price:	4012.45																																						
Jet Variable Commission:	-401.25																																						
Fixed Commission:	-120.37																																						
Tax:	351.09																																						
Shipping Revenue:	672																																						
Shipping Tax:	58.8																																						
Shipping Charge:	0																																						
Fulfillment Fee:	0																																						
Product Cost:	0																																						
Order Balance:	4572.72																																						
Merchant Price:	-325.72																																						
Jet Variable Commission:	32.57																																						
Fixed Commission:	13.03																																						
Tax:	-28.5																																						
Shipping Tax:	-7																																						
Merchant Return Charge:	0																																						
Return Processing Fee:	0																																						
Product Cost:	0																																						
Return Balance:	-315.62																																						

Cron Status

The updated status will be reflected (visible) as follows: -

Activity	Time Required for Updating (min)
Order Creation	2-5
Error in Rejected Files	30
Return Created	10
Refund Status	10

Support

If you need support or have questions directly related JET-PRESTASHOP INTEGRATION, please use our Online Message Form to contact our support team or send us an email at support@cedcommerce.com

Best Regards,
CedCommerce Team