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[Jet-Opencart Integration]

Jet-Opencart Integration, an extension by CedCommerce, establishes synchronization of inventory, price, other details for product creation and its management between Opencart store and Jet.com. The smooth harmonization is established with help of Jet.com REST API.

Jet-Opencart Integration

User Manual

Version – 2.0.0.0

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OVERVIEW

CedCommerce **Jet-Opencart Integration**, establishes synchronization of inventory, price, other details for product creation and its management between Opencart store and Jet.com. The smooth harmonization is established with help of Jet.com REST API.

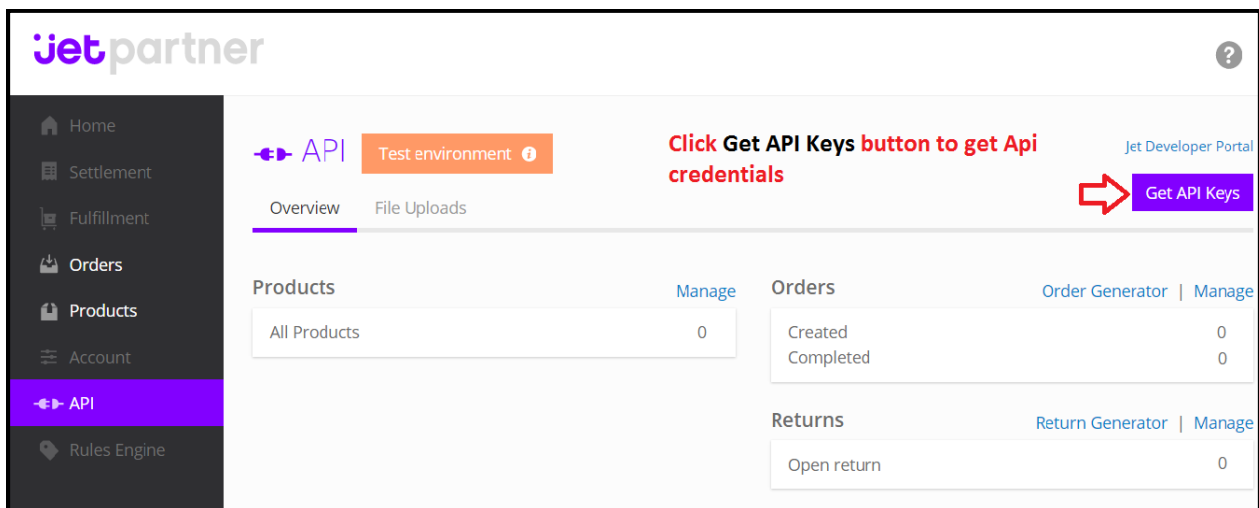
This extension provides various key features: -

- User friendly interface delivers bulk management (product upload, product close, product open).
- Maps single **Opencart store** to **Jet.com** with single **Fulfilment node**.
- Import **Jet.com** orders to convert it into regular **Opencart Orders & Shipments**.
- Admin can manage returns of **jet products**.

In this extension currently we have provided support for two types of products **Simple** and **Configurable** which means only two types of products can be uploaded to Jet.com.

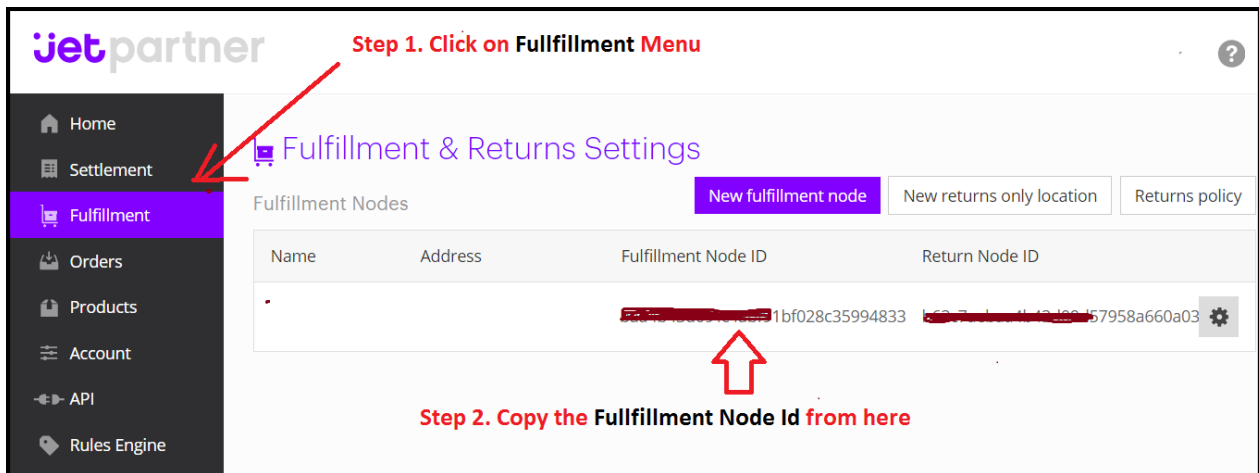
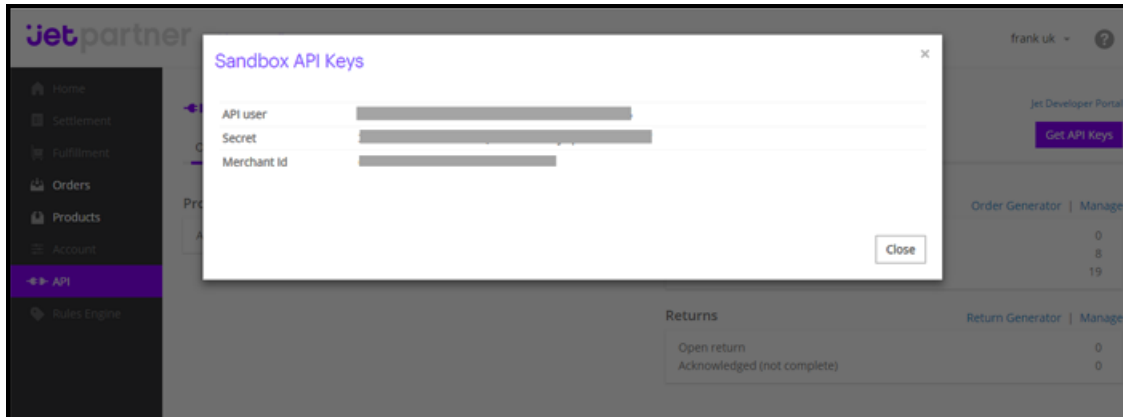
JET CONFIGURATION SETTINGS

In order to obtain **Jet API key**, **API Secret** and **Fulfilment Node Id** the merchant needs to go to <https://partner.jet.com/> and login to his account.



The screenshot shows the 'jetpartner' API configuration interface. On the left is a dark sidebar with navigation links: Home, Settlement, Fulfillment, Orders, Products, Account, API (highlighted), and Rules Engine. The main content area has a header with 'API' and a 'Test environment' button. Below this are tabs for 'Overview' and 'File Uploads'. A red arrow points to a 'Get API Keys' button, with text above it saying 'Click Get API Keys button to get Api credentials'. The main area displays three sections: 'Products' with a 'Manage' link and a table showing 'All Products' with a count of 0; 'Orders' with 'Order Generator' and 'Manage' links and a table showing 'Created' and 'Completed' counts of 0; and 'Returns' with 'Return Generator' and 'Manage' links and a table showing 'Open return' with a count of 0. A 'Jet Developer Portal' link is also visible in the top right.

Clicking on **Test** shows Sandbox mode and clicking on **Live** shows Live mode.



- After that obtain the **API key** and **Secret**.
- Generate a **Fulfillment Node** as per **Jet specifications** to have a **Jet Fulfillment Node Id**.
- These details will be used in the configuration settings in the merchant's admin panel.
- Once the merchant installs this extension, configuration settings will be created in his Opencart admin panel's **System Configuration** under **Extensions > Modules > Jet API Management > Edit** section.
- A menu will be added in the left menu section named as **Jet API Management** that will consist of all the panel listing. This extension will also create a tab in the **product's general tab** named as **jet-attributes**.

Jet Configuration Setting can be done from here with the help of jet **Partner Panel**.

Here the mandatory settings merchant needs to enter:

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- **Return Address State:** You need to fill the **ISO-CODE** of the state where your city is located.
- **Return Address Postcode:** Postcode for those addresses.
- **Cron urls:** For fetching the orders, acknowledging the orders, fetching errors, fetching returns, fetching product status, etc. the specific crons need to be set on the server.
- **Enable Log:** Select Yes, if you have to create error logs for Jet errors.

Amount of Increment ?	<input type="text" value="5"/>
Customer Email for Order ?	<input type="text"/>
Return Address 1 ?	<input type="text"/>
Return Address 2 ?	<input type="text"/>
Return Address City ?	<input type="text"/>
Return Address State ?	<input type="text"/>
Return Address Postcode ?	<input type="text"/>
Auto Order Acknowledge ?	<input type="text" value="Disabled"/>
Jet Cron Urls For Updates ?	<input type="text" value="http://192.168.0.108/opencart-jet/index.php/ced_jet/cron.php"/>
Product Status Fetch Cron ?	<input type="text" value="http://192.168.0.108/opencart-jet/index.php/ced_jet/cron/productStatus.php"/>
Product Errors ?	<input type="text" value="http://192.168.0.108/opencart-jet/index.php/ced_jet/cron/errorFetchProduct.php"/>
Create Returns ?	<input type="text" value="http://192.168.0.108/opencart-jet/index.php/ced_jet/cron/fetchReturns.php"/>
Auto Acknowledge Orders ?	<input type="text" value="http://192.168.0.108/opencart-jet/index.php/ced_jet/cron/orderAcknowledge.php"/>

Auto Acknowledge Orders ⓘ	<input type="text" value="http://192.168.0.108/opencart-jet/index.php/ced_jet/cron/orderAcknowledge.php"/>
Create Orders ⓘ	<input type="text" value="http://192.168.0.108/opencart-jet/index.php/ced_jet/cron/fetchAckOrder.php"/>
Product Status Fetch Cron ⓘ	<input type="text" value="Every 3 Hours"/>
Product Errors ⓘ	<input type="text" value="Every 12 Hours"/>
Create Returns ⓘ	<input type="text" value="Every 5 minutes"/>
Auto Acknowledge Orders ⓘ	<input type="text" value="Every 5 minutes"/>
Create Orders ⓘ	<input type="text" value="Every 5 minutes"/>
Enable Log ⓘ	<input type="text" value="Disabled"/>

JET API

To integrate **Opencart store with jet.com** firstly the merchant needs to enable his API setup on jet.com. If any merchant has created his account on jet.com and not enabled his API yet, then he can enable his API panel from **Jet API Management > Activate Api**.

After setting up the Configuration Settings, this step is mandatory to be followed for the first time users who have just installed this extension. In order to obtain the live mode credentials, all the Test APIs should be run because Jet doesn't provide Live Mode details until all the Test APIs have been setup.

i. Enable Product API

To enable the product API, the merchant needs to send SKU, price and inventory of the test product on Jet. So a setup has been prepared. For this the merchant only needs to click on the **Send** link.

Jet Api Activation

[Home](#) / [Jet Api Activation](#) Jet Api Activation

Enable Product Api

Send Merchant SKU

Send Successfully

Send Price Send Successfully**Send Inventory** Send Successfully

ii. Enable Order API

To enable order API on jet.com the merchant needs to create an order from Order Generator. For this a link has been given named as **Order Generator**.

Enable Order Api

[order generator](#)**Acknowledge order** Send Successfully**Ship order** Send SuccessfullyTo enable cancel order Firstly create order with cancel quantity from here.. [order generator](#)**Cancel Order** [Send](#)

iii. Enable Return API

Return API used to manage Returns generated for the completed order on jet.com.

Enable Return

Firstly create return from here.. [return generator](#)

Complete Return Send Successfully

JET CATEGORY

On categories tab of “**Jet Api Management**”, you will to see the grid of available jet categories based on the Taxonomy csv of category. On the top left there are two buttons: -

1. Create Category and Map
2. Map Categories to Jet

Jet Categories
Home / Jet Categories

Create Category & MAP

MAP Categories to JET

Category List

Create a new category and map it too

Map already existing category

	Jet Category ID	Category Name	Level	Category Path	Parent Id	View
<input type="checkbox"/>	8000195	3-D Puzzles	2	Toys & Games Puzzles 3-D Puzzles	8000194	View
<input type="checkbox"/>	2000138	3-in-1 Car Seats	2	Baby Car Seats & Accessories 3-in-1 Car Seats	2000028	View
<input checked="" type="checkbox"/>	10000223	3D Glasses	2	Electronics Television & Video 3D Glasses	10000222	View
<input type="checkbox"/>	7000010	3D Printer Parts & Accessories	2	Industrial & Scientific Additive Manufacturing Products 3D Printer Parts & Accessories	7000009	View
<input type="checkbox"/>	7000011	3D Printers	2	Industrial & Scientific Additive Manufacturing Products 3D Printers	7000009	View
<input type="checkbox"/>	7000012	3D Printing Materials	2	Industrial & Scientific Additive Manufacturing Products 3D Printing Materials	7000009	View
<input type="checkbox"/>	7000013	3D Scanners	2	Industrial & Scientific Additive Manufacturing Products 3D Scanners	7000009	View
<input type="checkbox"/>	7000001	Abrasive & Finishing Products	1	Industrial & Scientific Abrasive & Finishing Products	7000000	View













i. Create Category and MAP

After selecting the desired category, you want to create, click on the “**Create Category and MAP**” button. The selected category will be created and mapped to the jet category by default.

ii. Map Categories to Jet

If you want to map any existing category, you can choose the category of Opencart you want to map from the left column and the corresponding Jet category from the right column.

Now click the Add (+) button to add this mapping. Here you can also map all the categories to one jet category or particular category to a particular jet category.

Opencart Cart Category	Jet Category Id	Action
Map all Categories to One Jet Category ?	3-D Puzzles	
Opencart Category	Jet Category Id	
Components > Monitors > test 1		
Components > Monitors > test 2		
MP3 Players > test 4	Business of Art(Category Id	 
MP3 Players > test 5		
MP3 Players > test 6		
MP3 Players > test 5	Girl's Shoes(Category Id on	 
MP3 Players > test 4	Books & Other Media(Cate	 
ZMA Mineral Supplements(Category Id on Jet :6000155)	ZMA Mineral Supplements( 
3-D Puzzles(Category Id on Jet :8000195)	3-D Puzzles(Category Id on	 

You can see the attributes of the category and their values by clicking on “**view**” link in the category grid and choosing the desired or appropriate category for your product which have similar attributes to map with the product attribute and options.

Jet Categories

[Home](#) / [Jet Categories](#)

[Edit Category](#)

Category Attributes	Attribute Name	Description	Attribute Type	Values
31	Age Range	Age Range	0	<ul style="list-style-type: none"> Up to 2 Ages 3-5 Ages 6-8 Ages 9-10 Ages 10-12 Ages 13+
34	Genders	Gender	0	<ul style="list-style-type: none"> Boys Girls Unisex
50	Size	Size - Free Text	1	
119	Color	Color	1	
225	# of Pieces	# of Pieces	1	

When you map your **Opencart category**, all the products of that mapped category get listed in the **Jet Product grid**.

JET PRODUCT

After category mapping the product which belongs to the mapped Opencart category will be listed in the Jet Products grid. If you mapped all the categories to a single jet category, then all the products (which have been assigned an opencart category) will be listed in the jet products grid.

Jet Products

[Bulk Upload](#)
[Bulk Archieve](#)
[Bulk UnArchieve](#)
[Sync Products](#)
[Jet Status](#)

[Home](#) / [Jet Products](#)

Uploaded Files Error

Product Name

Price







Status

Model

Quantity

Jet Staus

Filter

<input type="checkbox"/>	Image	Product Name ▾	Model	Price	Quantity	Status	Jet Status	Action
<input type="checkbox"/>		Apple Cinema 30"	Product 15	<div>100.0000</div> <div>90.0000</div>	990	Enabled	Uploaded	
<input type="checkbox"/>		Canon EOS 5D	Product 3	<div>100.0000</div> <div>80.0000</div>	7	Enabled	Uploaded	
<input type="checkbox"/>		HP LP3065	Product 21	100.0000	1000	Enabled	Uploaded	

Product list page has five buttons at the top right:

Bulk Upload

After selecting the products, you want to upload click on the button **"Bulk Upload"**. After clicking you will be able to see the progress of product upload process. If the product has all the valid data, then you will see a success message corresponding to that product or if it has some error or required field missing then you will see an error message corresponding to that product.

Bulk Archive

To archive/close/disable any already uploaded product on Jet, select the desired products and click on the **Bulk Archive** button. Archived products are not listed on jet.com and their inventory becomes “zero”.

Bulk Unarchive

To unarchive/open/enable any already archived product on Jet, select the desired “Archived” products you want to list again and click on the “**Bulk UnArchive**” button. Unarchiving the products is a procedure to list the archived products again on jet by sending their inventory”.

Sync Product

Select the desired products and click on the button “**Sync Products**” in order to synchronize the quantity and price of those products on Jet. If you have made any modifications in other fields, you can re-upload the product and this will update extra fields of the product on jet.

Jet Status

If you want to fetch the current status of the products, you can select the products and click on the button “**Jet Status**” to update their status.

On clicking the edit button you can update the following data in jet products: -

1. **Shipping Exception**
2. **Return Exception**
3. Available Jet Attributes
4. If a product has options, then the combination of options will be used to create a Configurable product, as these variants of the product are send on jet as a product with independent children with different unique fields like merchantsku, upc, mpn brand, etc.
5. **Product Data On Jet** tab fetches the products data from jet and displays the data.

Jet Products
Home / Jet Products

Edit Product
Add shipping exception
Add return exception
Check available jet attributes
See children products data
Check the current data of the product on Jet

Shipping Exception
Return Exception
Jet Attributes
Config Products
Products Data On Jet

Shipping Label ?
Please Select an Option

Shipping Method ?
DHL Global Mail

Override Type ?
Please Select an Option

Shipping Charge Amount ?
0

Shipping Exception ?
Please Select an Option

Rejected Files

This section lists the error files whenever any product is uploaded with some invalid or incomplete information. Jet rejects such products and as a result three “.json” files are generated: Merchant SKU (contains general data of the product), Inventory (stock and quantity related data) and Price (price related data of the product). Now it is the responsibility of the merchant to rectify those errors and resubmit the product.

Jet Products
Home / Jet Products

Click this button to fetch the error files, if any
Fetch Errors
Clear Errors
Delete all the error files at once to empty the list


Uploaded Files Error

	Id	Product Name	Jet File Id	File Type	Status	Action
No results!						

Showing 0 to 0 of 0 (0 Pages)

Product's Fields Mapping

Mapping functionality is available for product's fields. You can map jet product attribute fields to Opencart product data fields. It contains the default mapping of fields, you can change the mapping of fields and map with other product fields.

 Jet Products Mapping

General

Fields on jet.com

Opencart fields with which Jet fields have to be mapped

Jet Product's Field	Opencart Products Mapping
product_title Hint: Title of product on Jet.com	<input type="text" value="Model"/>
mfr_part_number Hint: Manufacture Part Number is Unique Field	<input type="text" value="MPN"/>
brand Hint: By Brand Product Is filterable by brand	<input type="text" value="Model"/>
product_description Hint: Description of product on jet	<input type="text" value="Description"/>
display_length_inches Hint:	<input type="text" value="Length"/>
display_width_inches Hint:	<input type="text" value="Width"/>
display_height_inches Hint:	<input type="text" value="Height"/>

Now admin has to update following information in each product which he wants to upload on Jet.com.

Necessary information during product uploads:

1. It must be assigned to any mapped **Jet category**.
2. **Brand** information is mandatory to be given for each Product.
3. Each product must have one of the following information (**UPC, GTIN-14, ISBN-13, ISBN-10, EAN, and ASIN**) otherwise provide **Manufacturing Part Number** information of the product.

Note: Product can be uploaded on jet with Brand & Manufacture part number but those products will never be live on jet.com so one of the below attribute value is required for each product on jet.

UPC or
EAN or
ASIN or
GTIN-14 or
ISBN-13 or
ISBN-10

Initially when the product will be uploaded, its default status will be **'Not Uploaded'**. When the product will be successfully uploaded its status will change to **'Under Jet Review'**.

Information to be filled for product

Information for Jet upload can be filled from **jet attribute** tab on **Product Edit Page**.

Here merchant can fill all the information about the product required by Jet:

1. Standard product code UPC, **GTIN-14, ISBN-13, ISBN-10, EAN, and ASIN**.
2. **Brand & Manufacturer Part Number** information.
3. **Additional Information** for product to be uploaded on Jet.

Edit Product

General
Data
Links
Attribute
Option
Recurring
Discount
Special
Image

Reward Points
Design
Jet Attribute

ASIN

BRAND
brandtesting
1 to 50 characters

ISBN-10
1111111111
If standard_product_code_type is "ISBN-10" - must be 10 digits

ISBN-13
If standard_product_code_type is "ISBN-13" - must be 13 digits

GTIN-14
If standard_product_code_type is "GTIN-14" - must be 14 digits

You can Map jet attributes with existing options and their values with particular option values. Corresponding to options values configurable products are created with their combinations.

Edit Product

General
Data
Links
Attribute
Option
Recurring
Discount
Special
Image
Reward Points
Design
Jet Attribute

☒ Checkbox
☒ **Select**
☐ Radio

Jet Attributes
Required Yes

Format	Option Value	Quantity	Subtract Stock	Price	Points	Weight	
eBook	<div> <div></div> <div>Red</div> <div>Blue</div> <div>Green</div> <div>Yellow</div> </div>	200	\	<div>+</div> <div>2.0000</div>	<div>+</div> <div>0</div>	<div>+</div> <div>2.00000000</div>	+
Coffee Table		200	\	<div>+</div> <div>0.0000</div>	<div>+</div> <div>0</div>	<div>+</div> <div>0.00000000</div>	+

Mapped Values
E.g. eBook is mapped with Blue, Coffee Table is mapped with Yellow

Jet Products
Home / Jet Products

Unique Children Fields Data

Edit Product
Options Combinations

Shipping Exception
Return Exception
Jet Attributes
Config Products
Products Data On Jet

Radio	Select	Checkbox	mpn	asin	upc	ean	merchantsku	Staus on jet	Action
<input type="radio"/>	<input type="checkbox"/>	Che <input type="checkbox"/>	fanaltest1				fanaltest1	Under Jet Revi	<input type="button" value="✖"/>
<input type="radio"/>	<input type="checkbox"/>	Che <input type="checkbox"/>	fanaltest12				fanaltest12	Under Jet Revi	<input type="button" value="✖"/>
<input type="radio"/>	<input type="checkbox"/>	Che <input type="checkbox"/>	fanaltest123				fanaltest123	Under Jet Revi	<input type="button" value="✖"/>
<input type="radio"/>	<input type="checkbox"/>	Che <input type="checkbox"/>	fanaltest1234				fanaltest1234	Under Jet Revi	<input type="button" value="✖"/>
<input type="radio"/>	<input type="checkbox"/>	Che <input type="checkbox"/>	fanaltest1234.				fanaltest1234.	Under Jet Revi	<input type="button" value="✖"/>
<input type="radio"/>	<input type="checkbox"/>	Che <input type="checkbox"/>	fanaltest1234.				fanaltest1234.	Under Jet Revi	<input type="button" value="✖"/>
<input type="radio"/>	<input type="checkbox"/>	Che <input type="checkbox"/>	fanaltest1234.				fanaltest1234.	Under Jet Revi	<input type="button" value="✖"/>

CREATE JET ORDERS

To fetch the newly created Jet orders in your opencart store, go to **Jet Api Management > Jet Orders > Orders**.

Initially the orders remain in the **ready** state if auto-acknowledge feature is not enabled. After acknowledgement their status becomes **acknowledged** and then finally after shipment their status becomes **complete**.

Orders

Home / Orders
Acknowledge Orders
Acknowledge
Fetch Orders

Order List

Fetch Orders from Jet in Ready State

Order ID

Order Status

Date Added

Date Added

Customer

Total

Date Modified

Date Modified

<input type="checkbox"/>	Order ID ^	Customer	Status	Total	Date Added	Date Modified	Action
<input type="checkbox"/>	6	Santa's Little	Complete	\$509.72	20/05/2016	20/05/2016	
<input type="checkbox"/>	5	Snowball	Complete	\$261.04	11/05/2016	11/05/2016	
<input type="checkbox"/>	4	Marge Simpson	Complete	\$248.23	11/05/2016	11/05/2016	
<input type="checkbox"/>	3	Homer Simpson	Complete	\$255.46	11/05/2016	11/05/2016	

- By clicking “**Fetch Order**” all jet orders are created it your opencart store in ready state.
- After creating the jet order, you need to acknowledge the order within 15 minutes, otherwise it will be assigned to another merchant. If the order fails to create due to inventory or status, it is listed in **Jet Rejected Orders** list as order is rejected on jet.
- After you have acknowledged the order you can ship the order by clicking on truck-icon. A shipment form will come where you have to fill the following entries: -
 - Shipment-tracking-number
 - Response-shipment-date
 - Response-shipment-method
 - expected-delivery-date
 - ship_from_zip_code(minlength-5, maxlength-5)
 - carrier-pick-up-date

After that in shipments section fill the following entries:

- **Response_shipment_sku_quantity:**
 - It is the number of the quantity which you can fulfill and it can't be greater than the **REQUEST_ORDER_QTY** but can be equal to this.
 - It is a required field you have to fill this.
- **Response_shipment_cancel_qty:**
 - It is the number of the quantity which you cannot fulfill and it can't be greater than the **REQUEST_ORDER_QTY AND REQUEST_ORDER_CANCEL_QTY**.
 - If you can fulfill all the items, then you have to fill zero in this field.
- **Return Location:**
 - If you selected as "yes" then you need to provide the following values:
 - RMA Number
 - Days to Return

Jet Shipment

alt_order_id 114

shipment_tracking_number

response_shipment_date

response_shipment_method UPS

expected_delivery_date







ship_from_zip_code

carrier_pick_up_date

carrier

request_order_quantity : 1		request_order_cancel_qty : 0
Shipment_id	c990439efadf4708a27d553	
merchant_sku	test12345	
response_shipment_sku_quantity	1	
response_shipment_cancel_qty	0	
return_location	YES	
RMA_number	123123123213123	
days_to_return	30	

- After shipment your order status will be changed to complete.

<input type="checkbox"/>	Order ID ^	Customer	Status	Total	Date Added	Date Modified	Action
<input type="checkbox"/>	6	Santa's Little	Complete	\$509.72	20/05/2016	20/05/2016	
<input type="checkbox"/>	5	Snowball	Complete	\$261.04	11/05/2016	11/05/2016	
<input type="checkbox"/>	4	Marge Simpson	Complete	\$248.23	11/05/2016	11/05/2016	
<input type="checkbox"/>	3	Homer Simpson	Complete	\$255.46	11/05/2016	11/05/2016	
<input type="checkbox"/>	2	Marge Simpson	Complete	\$206.00	14/04/2016	14/04/2016	
<input type="checkbox"/>	1	Bart Simpson	Complete	\$212.00	14/04/2016	14/04/2016	

CREATE JET RETURNS

To fetch the newly created jet returns in your opencart store, go to **Jet Api Management > Jet Returns > Fetch Returns** button.

Initially the returns remain in the **created/return not accepted** state and after acceptance by the merchant they change to **complete** state.

- It will fetch all the returns created for your orders which are in completed status and list them in the jet returns section with status **jet_return_created**.
- After fetching the returns from jet you can accept or reject them by clicking on **view** link and filling the required details.

Product Returns

[Home](#) / [Product Returns](#)

Fetch Returns from Jet



Fetch Returns






Product Return List

<input type="checkbox"/>	Return ID	Order ID	Customer	Product	Model	Status	Date Added	Action
<input type="checkbox"/>	7	6	Santa's Little	Apple Cinema 30"	Product 15	completed by merchant	20/05/2016	
<input type="checkbox"/>	6	6	Santa's Little	Apple Cinema 30"	Product 15	completed by merchant	20/05/2016	
<input type="checkbox"/>	5	5	Snowball	Apple Cinema 30"	Product 15	return not accepted	11/05/2016	
<input type="checkbox"/>	4	4	Marge Simpson	Apple Cinema 30"	Product 15	return not accepted	11/05/2016	
<input type="checkbox"/>	3	3	Homer Simpson	Apple Cinema 30"	Product 15	return not accepted	11/05/2016	
<input type="checkbox"/>	2	2	Marge Simpson	HP LP3065	Product 21	jet_return_created	14/04/2016	
<input type="checkbox"/>	1	1	Bart Simpson	HP LP3065	Product 21	jet_return_created	14/04/2016	



Product Returns


[Home](#) / [Product Returns](#)


Click to send return accept or reject data  


 Edit Product Return


General

Notiec  Please select all merchant skus in one return as while doing in parts will leads to redundancy in few cases on jet. 

Reference Order Id * 
This is a return id on Jet.com for current order.

Merchant Order Id * 
This is Order Id for current Order at Jet.com.

Agree To Return * 
If Yes that means the merchant agrees to wholly pay the return charge to Jet.com from the return notification.

Return Charge Feedback * 
The reason the merchant does not agree to the return charge for the return notification.

Merchant SKU : fanaltest12

Merchant SKU : fanaltest12

☐ Return For MerchantSKUs : fanaltest12 Choose this for all products you accept or reject return

Order Item Id
* ?

86627037eb884f30bdfde55ddef9a974

Jet's unique identifier for an item in a merchant order.

Qty Shipped

1

Quantity Ordered for this item in current order.

Qty To Be Returned

1

Quantity of the given item that was returned.

Principal

241

Tax

Shipping Cost

7.23

Shipping Tax

Reason

Product is defective / does not work

Return Refund Feedback * ?

other

The reason this refund is less than the full amount.

JET REFUND

If a customer returns that product/order directly to the merchant without the involvement of jet.com, then the merchant needs to send a request on jet.com for completing this type of return. To manage this type of return there is a panel '**Jet Refund**'.

To open the refund panel, go to **Jet API Management > Jet Refund**. This section will consist of the grid displaying the refunds created till date. To create a new refund, click on the "+" button.

Refunds

[Home](#) / [Refunds](#)

[Create New Refund](#)

[Click here to view the refund](#)

Refund_id	Order_id	Refund_status	Amount to refund	Products	Action
487744120867	2	created	\$200	• Product 21	View
532551427279	3	created	\$241	• Product 15	View

Jet Refunds

[Home](#) / [Refunds](#)

[Generate](#)

create refund

Select the order id for which the refund has to be created

04b9bd0292d640c1b464e588d93ab254
0974b2122a12429d990671f76775f6d1
0cc80b45823e442fa41d8a551a5dddc0
1cbec8cd377841829ee2c6d15fa7069b
4457067069bf48db82024a7b97a54b20
f88f27e04e8c48f39568847f5abb283d

MERCHANT ORDER ID


[submit](#)

After selecting the order id click on the Submit button

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Version 2.0.0.0

Select the order id for which the refund has to be created and then click on the Submit button. Refund form will open up. Fill in the complete details in the form as needed and then click on the **Generate** button.

Jet Refunds

[Home](#) / [Refunds](#)Generate create refund

product	Product 15
Order_item_id	ca4d05cfe6b14c37aa2093f2fa56ee37
Alt_order_item_id	ca4d05cfe6b14c37aa2093f2fa56ee370
Total_quantity_returned	
Order_return_refund_qty	
refund_reason	Better price found elsewhere
refund_feedback	item damaged
notes	
principal	251

Enter the quantity which the customer wants to refund

Enter the quantity which the merchant agrees to refund

principal	251
tax	
shipping_cost	10.04
shipping_tax	

Generate

Enter the tax amount if any

After filling the complete form click on this button to create the new refund

CRON STATUS

The updated status will be reflected (visible) as follows: -

Activity	Time Required for Updating (min)
Order Creation	Every 10 minutes
Error in Rejected Files	Every 10 minutes
Return Status	Every 30 minutes
Acknowledge Status	Every 30 minutes
Product Status update	Every 20 minutes

SUPPORT

If you need support or have questions directly related to JET OPENCART INTEGRATION, please use our Online Message Form to contact our support team or send us an email at support@cedcommerce.com

Best Regards,
CedCommerce Team